

Los Angeles County **Board of Supervisors** 

> Gloria Molina First District

June 15, 2010

Mark Ridley-Thomas Second District

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street

Zev Yaroslavsky Third District

> Don Knabe Fourth District

Los Angeles, California 90012

Michael D. Antonovich Fifth District

Dear Supervisors:

John F. Schunhoff. Ph.D. Interim Director

Gail V. Anderson, Jr., M.D. Interim Chief Medical Officer

313 N. Figueroa Street, Suite 912 Los Angeles, CA 90012

> Tel: (213) 240-8101 Fax: (213) 481-0503

APPROVAL TO EXTEND AGREEMENT WITH RANCHO LOS AMIGOS FOUNDATION. AND RATIFY AND EXTEND AGREEMENT WITH HEALTH RESEARCH ASSOCIATION (1st and 4th SUPERVISORIAL DISTRICTS) (3 VOTES)

www.dhs.lacounty.gov

#### **SUBJECT**

To improve health

through leadership.

service and education.

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Request approval to extend Agreement with Rancho Foundation to provide contracting and marketing services and ratify the Agreement with Health Research Association for optometric services.

#### IT IS RECOMMENDED THAT YOUR BOARD:



- 1. Authorize the Interim Director of Health Services (Interim Director), or his designee, to execute Amendment No. 3 to Agreement No. H-703366 with Rancho Los Amigos Foundation (Foundation), effective upon execution, to extend the term of the Agreement for the period of July 1, 2010 through January 31, 2011, for the continued provision of contracting and marketing services at Rancho Los Amigos National Rehabilitation Center (Rancho), with no change to the maximum obligation.
- 2. Authorize the Interim Director, or his designee, to execute Agreement No. H-703116 with Health Research Association (HRA), effective upon execution, for the period of July 1, 2007 through June 30, 2011, for the provision of optometric services in the LAC+USC Optometry Patient Access Enhancement Project (OPAEP), which would supersede a previous agreement for the period from July 1, 2007 through June 30, 2008, ratify by contract the provision of

service for the period from July 1, 2008, through June 30, 2010, extend the agreement for the period from July 1, 2010, through June 30, 2011, to expend grant funding and increase the maximum obligation of \$63,000 by \$8,199, for a revised maximum obligation of \$71,199.

#### PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

Approval of the first recommendation will allow the Interim Director, or his designee, to execute an Amendment, substantially similar to Exhibit I, to extend the term of the Foundation Agreement for seven months to allow time for the Foundation to complete the remaining deliverables for the assessment and development of the infrastructure to increase privately insured and Medicare patients' access to care at Rancho. The Foundation's Agreement expires June 30, 2010. Six hospital services agreements with various health plans are in the negotiation process. However, negotiations have taken significantly longer than initially anticipated in part due to the plans' internal review processes and their consideration of required County terms and conditions. In addition, significant time has also been spent educating the plans regarding the County's billing structure which does not fit into the plans' payment structure and working with each plan separately to ensure that sample claims can be adjudicated correctly before finalizing an agreement. Additionally, during the past year, many of the plans have experienced restructuring and/or staff turnover within their own organizations which has caused delayed responses to Rancho's proposals and finalization of agreements.

Approval of the second recommendation will allow the Interim Director, or his designee, to execute an Agreement with HRA, substantially similar to Exhibit II. The Agreement will supersede the original agreement during its term up to its expiration on June 30, 2008, to and through the expected completion date of June 30, 2011, and ratify by contract those subsequent optometry services provided for OPAEP. The agreement includes an increase in the maximum obligation by \$8,199 and revised budget and Statement of Work, as approved by L.A. Care area.

Since the Foundation and HRA projects are being funded with grant funds, L.A. Care must formally approve the recommended grant extension periods and the budget revision. The Department of Health Services (DHS or Department) has obtained written approval of the extension period for the Agreement with the Foundation through January 31, 2011, and for the extension period and budget revision for the ratified Agreement with HRA through June 30, 2011, from L.A. Care's Director of Community Benefit Programs, dated April 14, 2010.

#### <u>Implementation of Strategic Plan Goals</u>

The recommended actions support Goal 4, Health and Mental Health, of the County's Strategic Plan.

#### **FISCAL IMPACT/FINANCING**

There is no net County cost associated with the L.A. Care grant-funded extension Amendments for the Foundation and HRA. Funding will be requested in FY 2010-11 Supplemental Budget Resolution Request.

The total maximum obligation of the Foundation Agreement remains at \$542,968 which is fully funded by the L.A. Care Grant Award. As of March 1, 2010, the Foundation has expended \$493,017, and the remaining unexpended grant funds of \$49,951 will be used to complete the

project deliverables during the extension period.

The maximum obligation of the HRA Agreement for the period of July 1, 2008, through June 30, 2010, is \$63,000, which is fully funded by the L.A. Care Grant Award. The maximum obligation is being increased by \$8,199, consisting of unexpended grant funds previously designated for equipment purchase, for a revised total maximum obligation of \$71,199 for the entire tem of the agreement, which is fully funded by the L.A. Care Grant Award.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

#### The Foundation

On June 12, 2007, your Board delegated authority to the Director to accept a forthcoming award from L.A. Care to increase access to care at Rancho, as well as to execute an agreement with the Foundation for contracting and marketing services. The Agreement was effective January 1, 2008 through December 31, 2008. Subsequent amendments, with the most recent one approved by your Board on December 8, 2009, extended the term of the Agreement through June 30, 2010, to complete the required project deliverables.

In addition to the four executed hospital service agreements (LA Care, Kaiser, Aetna, and Veterans Administration) and approximately six hospital services agreements with various health plans currently in the negotiation process, during the first and second quarters of 2010 progress was made toward completion of project deliverables for marketing outreach. A Community Stakeholder Forum will be completed in June 2010, as well as a Pediatric Regional Conference that will focus on targeting growth for Rancho's pediatric program and marketing Rancho to pediatric physicians, pediatric case managers, pediatric social workers, and pediatric therapists. These two events are critical to re-establish Rancho's referral network presence in Southern California. Several outreach events have been conducted focusing on increasing awareness of Rancho's services to professional clinicians such as physicians, case managers, rehabilitation therapists, and social workers. A formal marketing brochure is pending completion in the third quarter of 2010 to complete the marketing deliverables.

#### HRA

On June 12, 2007, your Board delegated authority to the Director to enter into an Agreement with HRA for the LAC+USC OPAEP, effective January 1, 2007 through December 31, 2007, to be coterminus with the original L.A. Care grant period for the provision of optometry services at Clinica Monsenor Oscar Romero (Clinica Romero), a participant in the County's Public Private Partnership Program for health care, to reduce the demand for services at LAC+USC Healthcare Network and to improve services for all area network consumers. The Department advised your Board in a subsequent memo that commencement of the grant period was delayed and the grant period would be July 1, 2007 through June 30, 2008. Therefore, the term of the HRA Agreement was also established as July 1, 2007 through June 30, 2008. In order to complete the grant requirements, DHS requested and received approval from L.A Care to extend the grant period of the OPAEP several times through an end date of June 30, 2010. Based on an interpretation of the original recommendation approved by your Board on June 12, 2007, the Department determined that the Agreement with HRA could be extended with no additional cost, to be co-terminus with the extended grant period. County Counsel recently informed DHS that the delegation of authority to extend the Agreement from the date of the expiration of the original agreement on June 30, 2008, through June 30, 2010, was not appropriately applied and therefore recommended that DHS obtain your Board's approval of a ratified Agreement to cover these services.

Under the terms of the original L.A. Care grant award in 2007 and the original agreement with HRA, optometrist services were to be provided through a subcontract with the Southern California College of Optometry (College), and optometric supplies would procured to provide to patients seen at the Clinica Romero under the OPAEP. The equipment purchase cost less than initially projected and there is a balance of \$8,199 remaining that the Department seeks to add to the HRA Agreement to pay for additional optometry services. Additionally, HRA was unable to agree on the terms of an agreement with the College so the services were performed by optometrists under contract with Clinica Romero. This agreement would supersede the original agreement to accurately reflect the services provided,

Finally, this agreement would extend the agreement for the period of July 1, 2010, through June 30, 2011, to expend all grant funds and to run co-terminus with the extension of the grant term from LA Care.

L.A. Care administration has approved a grant extension, redirection of unexpended equipment funds into the HRA agreement, and redirection of some of the grant funds from the purchase of optometric supplies to the provision of optometric services at Clinica Romero so as to be able to use the funds more effectively and efficiently.

All of the latest Board-mandated provisions are included in the recommended amendments.

County Counsel has approved Exhibits I and II as to form.

#### **CONTRACTING PROCESS**

Not applicable.

#### **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

Approval of the recommendations will ensure the completion of the Rancho contracting and marketing, and LAC+USC OPAEPs.

Respectfully submitted,



JOHN F. SCHUNHOFF, Ph.D. Interim Director

JFS:ps

#### **Enclosures**

c: Chief Executive Office County Counsel Execute Office, Board of Supervisors

# DEPARTMENT OF HEALTH SERVICES CONTRACTING AND MARKETING SERVICES AGREEMENT FOR RANCHO LOS AMIGOS NATIONAL REHABILITATION CENTER WITH RANCHO LOS AMIGOS FOUNDATION

#### AMENDMENT NO. 3

	THIS AMENDMENT is made and entered into this day		
of _		, 2010,	
	by and between	COUNTY OF LOS ANGELES (hereafter "County"),	
	and	RANCHO LOS AMIGOS FOUNDATION (hereafter "Contractor").	

WHEREAS, reference is made to that certain document entitled "DEPARTMENT OF HEALTH SERVICES CONTRACTING AND MARKETING SERVICES AGREEMENT FOR RANCHO LOS AMIGOS NATIONAL REHABILITATION CENTER WITH RANCHO LOS AMIGOS FOUNDATION", dated January 1, 2008, and further identified as County Agreement No. H-703366, and any amendments thereto (all hereafter "Agreement"); and

WHEREAS, it is the intent of the parties hereto to amend Agreement to extend the term at no additional cost, add Exhibit A-3 (Statement of Work), replace Schedule I, and make other hereinafter described changes; and

WHEREAS, Agreement provides that changes may be made in the form of a written amendment which is formally approved and executed by the parties.

NOW, THEREFORE, the parties agree as follows:

- 1. This Amendment shall become effective upon execution.
- 2. The first paragraph of Agreement Paragraph 1, TERM, shall be revised to read as follows:
  - "1. <u>TERM</u>: This Agreement shall be effective January 1, 2008 and shall continue, unless sooner terminated or canceled, in full force and effect to and including January 31, 2011."
- 3. Agreement Paragraph 3, DESCRIPTION OF SERVICES, shall be deleted in its entirety and replaced with the following language:
  - "3. <u>DESCRIPTION OF SERVICES</u>: Contractor agrees to provide services to County in the manner and form as described in the body of this Agreement in Exhibit A, Exhibit A-1, Exhibit A-2, and Exhibit A-3, attached hereto and incorporated herein by reference."
- 4. Agreement Paragraph 4, MAXIMUM OBLIGATION OF COUNTY, shall be deleted in its entirety and replaced with the following language:
  - "4. MAXIMUM OBLIGATION OF COUNTY: During January 1, 2008 through January 31, 2011, the estimated expenditures of County for Contractor's performance are Five Hundred Forty-Two Thousand, Nine Hundred Sixty-Eighty Dollars (\$542,968). Such maximum obligation is comprised entirely of L.A. Care funds. The sum represents the maximum obligation of County as shown in Schedule I, attached hereto and incorporated herein by reference."
- 5. Agreement Paragraph 5, BILLING AND PAYMENT, sub-paragraph B, shall be deleted in its entirety and replaced with the following language:

- "B. Contractor shall invoice County monthly for actual expenditures, in arrears, in accordance with the expenditures set forth in Schedule I (Budget), attached hereto and incorporated herein by reference. With respect to Consulting Fees as criteria for payment, Contractor shall itemize each activity performed during the period covered for each invoice and the time spent, recorded in increments of one hour, rounded to the nearest whole hour, for each activity. Contractor shall submit original billing forms including copies of original receipts verifying expenditures directly to County of Los Angeles Department of Health Services as follows: Rancho Los Amigos National Rehabilitation Center, 7601 East Imperial Highway, Building SSA 2208, Downey, California 90242, Attention: Acting Chief Financial Officer. In addition, to expedite processing of payment, Contractor shall submit copies of all such billing to Rancho Los Amigos National Rehabilitation Center, 7601 East Imperial Highway, Harriman Building 105, Downey, California 90242, Attention: Chief Executive Officer. All billings shall clearly reflect all required information as specified on billing forms regarding the services for which claims are to be made as set forth in Exhibit A, Exhibit A-1, Exhibit A-2, and Exhibit A-3."
- 6. Agreement Paragraph 12, ENTIRE AGREEMENT, shall be deleted in its entirety and replaced with the following language:
- "12. <u>ENTIRE AGREEMENT</u>: The body of this Agreement including ADDITIONAL PROVISIONS, Exhibit A, Exhibit A-1, Exhibit A-2, Exhibit A-3, Schedule I, Exhibit B, Exhibit C, Exhibit D, Exhibit E, and Exhibit F shall constitute the complete and exclusive statement of understanding between the parties which supersedes all

previous agreements, written or oral, and all other communications between the parties relating to the subject matter of this Agreement."

- 7. Exhibit A-3, Rancho Los Amigos National Rehabilitation Center, Contracting and Marketing Project, Statement of Work, shall be added to the Agreement, attached hereto and incorporated in the Agreement by reference.
- 8. Schedule I of the Agreement shall be deleted in its entirety and replaced by Schedule I, attached hereto and incorporated in the Agreement by reference.
- 9. Except for the changes set forth hereinabove, Agreement shall not be changed in any other respect by this Amendment.

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IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Amendment to be subscribed by its Interim Director of Health Services and Contractor has caused this Amendment to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

COUNTY OF LOS ANGELES
By
RANCHO LOS AMIGOS FOUNDATION Contractor
BySignature
Title

APPROVED AS TO FORM
BY THE OFFICE OF THE COUNTY COUNSEL

#### Rancho Los Amigos National Rehabilitation Center Contracting and Marketing Project STATEMENT OF WORK

January 1, 2008 through January 31, 2011

Rancho Los Amigos Foundation will provide contracting and marketing expertise to increase access to care at Rancho Los Amigos National Rehabilitation Center.

- A. Contracting expertise will include the following:
  - Assessment and realignment of Rancho's infrastructure.
     Infrastructure will be developed to accept patients from all health plans including Medi-Cal Managed Care plans, privately insured Medicare patients. Infrastructure development will include:
    - A strategic plan
    - Market study
    - Negotiation of contract with target organizations
    - Development and provision of competencies in contracting with health plans and other organizations that pay for, or direct provision of healthcare services.
  - 2. Addition of new funding sources to support Rancho's overall mission.
  - 3. Education of Rancho staff in referral, billing, collection and discharge planning and processes as part of Consultant's recommendations for design/redesign.
- B. Marketing expertise will include the following:
  - 1. Re-branding of Rancho services and development of collateral materials.
  - 2. Educational venues to showcase Rancho's rehabilitation history and rehabilitation expertise.
  - Assist with community outreach initiatives directed towards trauma physicians, case managers, therapy directors, and other community stakeholders.
- C. County Administrators shall monitor and evaluate deliverables and time line.

#### Rancho Los Amigos National Rehabilitation Center Contracting and Marketing Project Statement of Work

January 1, 2008 through January 31, 2011

OBJECTIVE	TIMELINE	ACTIVITIES	OUTCOME	EVALUATION
Develop Contracting Plan	Targeted Completion within 90 days of Grant Release	Trend historic admissions, days, patient origin, and revenue, payer mix by Medicare, Medi-Cal Capitated, HMO, PPO and Indemnity	Written Contracting Plan with the following:  Completed Preliminary Rate Proposal that exceeds hospital variable cost and that is comparable with the industry standards	A completed Rate Proposal sheet will be reviewed and signed off by Rancho CEO
		Trend the payer mix by major health plan and medical groups	Completed Targeted health plans in priority order based on market share	A completed priority list of targeted health plans signed off by Rancho CEO
Develop Marketing Plan	4/30/09	Completed Profile "competitor" programs in Southern California and compare strengths and operating statistics.		Market Profile Threat completed on 3 Major competitors for Rancho's services completed
			NO COST EXTENSION	
	01/31/11	Develop marketing materials, contacts, seminars	Written, comprehensive marketing plan that includes the following:	
	01/31/11	Develop a long-term marketing budget	Formal Marketing Brochure with a minimum shelf life of 4 years	

OBJECTIVE	TIMELINE	ACTIVITIES	OUTCOME	EVALUATION
	12/31/09	Completed Development of Multi-Media Marketing Tools (IE Videos, Web based, print ads)	Development of a Community Education Calendar based on External Stakeholder Input	Completed Muti-media tools including: Electronic mailers for events, updated photos for use in print media, and short video clips of completed conferences.
Assessment and Recommendations of Operations	Targeted Completion within 6 Months of Start Date	Determine operational readiness for referral process, billing and collections, discharge planning, etc.	Completed Report of review of operational readiness with recommended changes where needed to improve services access, patient & referral source satisfaction.	A comprehensive written report of operational readiness and recommended action steps completed and was presented to senior Rancho leadership staff.
Establish Contracting Performance Metrics (# of Admissions, Payor Mix, Service Area Market Share Growth)		Develop reporting tool to be used for the Contracting Performance Metrics	Completed Implement contracting performance metrics reporting and evaluate performance quarterly	Tracking mechanism for reporting metrics of negotiated contracts has been established.  Rancho has held on April 10 <sup>th</sup> 2009, an External
Implement Marketing Plan	12/31/09	Begin Community Education Seminars/Meetings for External Referral Sources, Health Plans, and Patients	Completed Implement and facilitate community tours thru Rancho, Meet N Greets with key external stakeholders, and establish external Physician referral base.	Stakeholder meeting, inviting key referral sources, former patients, and case mangers from health plans to tour and learn about Rancho Services.
				Meet and Greets have been initiated with Kaiser, Healthnet and Blue Cross.

OBJECTIVE	TIMELINE	ACTIVITIES	OUTCOME	EVALUATION
Negotiate and Secure Rehabilitation Contracts	Targeted Completion within 9 Months of Start Date	Work with facility, County Counsel, DHS and CEO to finalize negotiated contracts.	Approval of at least 5 rehabilitation contracts within first year. Initial Targeted Contracting Groups as follows:  Completed  1. LA Care	A written contract is finalized and signed off by both the health plan and appropriate County officials for LA Care
			NO COST EXTENSION	
	01/31/11	Work with facility, County Counsel, DHS and CEO to finalize negotiated contracts.	Approval of at least 5 rehabilitation contracts within first year. Initial Targeted Contracting Groups as follows:  2. Community Health Plan 3. Blue Cross 4. Blue Shield 5. Aetna 6. Kaiser Permanente 7. Healthnet 8. Cigna (now includes Great West)	
			9. Tri-Care  OR as identified by Rancho staff.	

OBJECTIVE	TIMELINE	ACTIVITIES	OUTCOME	EVALUATION
Implement Marketing Plan Target as follows:  - The major health plans in Southern California	5/16/09	Completed Attend Annual Regional Educational Conference	Increase in Rehabilitation admissions by 10% first year (approx. 100 admissions)	On May 16 <sup>th</sup> , 2009 a Spinal Cord Injury Conference was held with over 100 professionals representing Doctors, Nurses, Therapist, and Psychologist across Central and Southern California.
- Capitated Medical Groups			NO COST EXTENSION	
in Southern California  - Regional/National Plans that are not focused on California, but have members that require tertiary, specialized	01/31/11	Plan Four Targeted Outreach Events per year	Complete Multi-Media & Printed marketing materials ready for distribution	
rehabilitation services  - Workers Compensation insurance plans  - Potential Referring physicians that may not be affiliated with large physician organizations.	10/31/09	Completed Hold Annual Stakeholder Forum from referral sources		A External Stakeholder forum was conducted in April 10, 2009 representing referring facilities, external physicians, case mangers, State Medi-Cal office, and Public Health on the programs and services of Rancho.

# Department Of Health Services Rancho Los Amigos National Rehabilitation Center Contracting and Marketing Project January 1, 2008 - January 31, 2011

I.	Consulting Fees	Hourly Rate	No. of Hours	<u>Budget</u>
	Contract Consultant Marketing Consultant Total Fees	*\$130-\$275 *\$130-\$275	**	\$331,000 <u>\$108,160</u> \$439,160
II.	Direct Expenditures			
	Staff Training and Education Training and Education Sub-total Total Fee and Direct Ex	Materials		\$ 27,000 \$ 50,000 \$ 77,000 \$516,160
III.	Administrative Overhead	<u>d</u>		
	Indirect Cost (5%) (fees and expenditures)			\$ 26,808
	Total Budget			\$542,968

<sup>\*</sup>Any rate in excess of the range specified above, is subject to approval by the Chief Executive Office, County Counsel and LA Care.

<sup>\*\*</sup> To be determined

# DEPARTMENT OF HEALTH SERVICES LAC+USC MEDICAL CENTER OPTOMETRY PATIENT ACCESS ENHANCEMENT PROJECT SERVICES AGREEMENT

WITH

**HEALTH RESEARCH ASSOCIATION** 

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Contract	No.

### LAC+USC MEDICAL CENTER OPTOMETRY PATIENT ACCESS ENHANCEMENT PROJECT SERVICES AGREEMENT

	THIS AGREEMENT is ento	ered into this day
of _		_, 2007,
	by and between	COUNTY OF LOS ANGELES (hereafter "County"),
	and	HEALTH RESEARCH ASSOCIATION (hereafter "Contractor").

WHEREAS, pursuant to California Health and Safety Code sections 1441 and 1445, County has established and operates, through its Department of Health Services (hereafter "DHS" or "Department"), a network of County hospitals and/or other health facilities (all hereafter collectively referred to as "Facilities"); and

WHEREAS, this Agreement is authorized by California Government Code sections 26227, 31000 and otherwise to contract for services hereunder; and

WHEREAS, DHS has received delegated authority from the County Board of Supervisors ("Board") to award Contractor an agreement to increase the capacity of the existing Optometry services at LAC+USC Health Care Network.

WHEREAS, County has been awarded grant funds from L.A. Care

Health Plan (hereafter "L.A. Care") to establish a Program for

Optometry Patient Access Enhancement Services (hereafter "Project")

by allowing LAC+USC Healthcare Network to assign two existing

ambulatory suites for optometry funding installation of new stateof-the-art optometry equipment, and through a partnership with the Southern California College of Optometry, providing a team of one optometry professor and two to three students to see patients; and

WHEREAS, Contractor agrees to abide by the requirements of the funding source and all the regulations issued pursuant thereto; and

WHEREAS, Contractor possesses the competence, expertise, and personnel required to provide such temporary services described hereunder and has offered its resources to County to carry out the objectives of the program; and

WHEREAS, Contractor is willing to provide the services described herein for and in consideration of the payments provided under this Agreement and under the terms and conditions hereafter set forth; and

WHEREAS, County obtained approval from L.A. Care to extend the term of the grant on several occasions through June 30, 2011, and it was the intent of the parties to extend this Agreement to be coterminus with said grant extension period; and

WHEREAS, County and Contractor have entered into this Agreement to ratify the understanding of the parties and make changes in this Agreement to make the term co-terminus with the extended grant term, update the Statement of Work, and increase the maximum obligation by Eight Thousand, One Hundred Ninety-Nine Dollars (\$8,199) for the period of July 1, 2010 through June 30, 2011.

NOW, THEREFORE, the parties hereto agree as follows:

1. TERM: This Agreement shall be effective July 1, 2007 and shall continue, unless sooner terminated or canceled, in full force and effect to and including June 30, 2011.

County may suspend the performance of services immediately for any breach of Agreement by Contractor and withhold further Agreement payments upon the giving of prior written notice to the Contractor.

County's notice shall set forth the extent of the suspension and the requirements for full restoration of Contractor's performance obligations and County's payments.

Notwithstanding any other provision in this Agreement, the failure of Contractor or its officers, employees, agents, or subcontractors, to comply with any of the terms of this Agreement or any written directions by or on behalf of County issued pursuant hereto shall constitute a material breach hereto, and this Agreement may be terminated by County immediately. County's failure to exercise this right of termination shall not constitute a waiver of such right, which may be exercised at any subsequent time.

#### 2. TERMINATION OF AGREEMENT:

A. In the event of a material breach of this Agreement by either party, the other party may terminate this Agreement by giving written notice of termination specifying the material breach to the breaching party. Such termination shall be effective immediately upon delivery of written notice of termination to the breaching party.

- B. Subparagraph A hereof notwithstanding, either party may terminate this Agreement, effective immediately upon written notice to the other party, if such other party should lose any material license, permit, or agreement required to enable such party to perform its obligations and duties under this Agreement.
- C. Subparagraphs A and B hereof notwithstanding, either party may terminate this Agreement, effective immediately upon written notice to the other party, or at a later date as may be specified in such notice, if such other party files for bankruptcy, insolvency, reorganization, or the appointment of a receiver, trustee, or conservator for any of its assets, or makes an assignment for the benefit of its creditors, which termination shall be effective immediately upon delivery of, or on such later date as may be specified in such notice.
- D. Subparagraphs A, B, and C hereof notwithstanding, County may terminate this Agreement at any time and for any reason, with or without cause, by giving at least thirty (30) calendar days' prior written notice of termination to Contractor.
- E. Following a determination by authorized officials of either the Federal or State government that any provision of this Agreement violates either Federal or State law, or both, or following a court determination that any provision of this Agreement violates either Federal or State law, or both, County

may give Contractor prior written notice to terminate this Agreement within thirty (30) calendar days if the parties are unable, within the interim, to negotiate a revised Agreement that cures the violation(s).

- 3. <u>DESCRIPTION OF SERVICES</u>: Contractor agrees to provide services to County in the manner and form as described in the body of this Agreement and in Exhibit A, attached hereto and incorporated herein by reference.
- 4. MAXIMUM OBLIGATION OF COUNTY: For the period of July 1, 2007 through June 30, 2011, the maximum obligation of County for Contractor's performance hereunder shall not exceed Seventy-One Thousand, One Hundred Ninety-Nine Dollars (\$71,199), with an amount of Eight Thousand, One Hundred Ninety-Nine Dollars (\$8,199) which must be expended, if at all, for the period of July 1, 2010 through June 30, 2011, although additional monies from the total maximum obligation may also be used during this period. Such maximum obligation is comprised entirely of L.A. Care funds. This sum represents the total maximum obligation of County as shown in Schedule I, attached hereto and incorporated herein by reference.

#### 5. BILLING AND PAYMENT:

- A. County shall compensate Contractor for actual reimbursable costs incurred by Contractor in performing services hereunder.
- B. Contractor shall invoice County monthly for actual expenditures, in arrears in accordance with the expenditures

set forth in Schedule I (Budget), attached hereto and incorporated herein by reference. Contractor shall submit original billing forms, including copies of original receipts verifying expenditures directly to County of Los Angeles Department of Health Services, LAC+USC Expenditure Management, P.O. Box 85749, Los Angeles, California 90085, Attention: Chief Financial Officer. In addition, to expedite processing of payment, Contractor shall submit copies of all such billing to County of Los Angeles Department of Health Services, LAC+USC Healthcare Network, 1200 North State Street, Room 1112, Los Angeles, California 90033, Attention: Chief Executive Officer. All billings shall clearly reflect all required information as specified on billing forms regarding the services for which claims are to be made as set forth in Exhibit A.

C. Billings shall be submitted to County within thirty (30) calendar days after the close of each calendar month. Within a reasonable period of time following receipt of a complete and correct monthly billing, County shall make payment in accordance with the schedule(s) attached hereto or provide an itemized statement of its objections to all or any portion of such bill, as determined by County.

Notwithstanding any other provisions contained herein, this agreement is subject to the provisions of the County's agreement with L.A. Care for this program. In the event County has its payment reduced by L.A. Care, relative to services

provided under this Agreement, County may in turn required

Contractor to reimburse funds to County or may reduce payment

to Contractor subject to the conditions of this Agreement.

D. In no event shall County be required to pay Contractor more for all services provided hereunder than the maximum obligation of County as set forth in the MAXIMUM OBLIGATION OF COUNTY Paragraph of this Agreement, unless otherwise revised or amended under the terms of this Agreement.

#### E. Withholding Payment:

- (1) Subject to the reporting and data requirements of this Agreement and the Exhibit(s) attached hereto, County may withhold any claim for payment by Contractor if any report or data is not delivered by Contractor to County within the time limits of submission as set forth in this Agreement, or if such report or data is incomplete in accordance with requirements set forth in this Agreement. This withholding may be invoked for any succeeding month or months for reports or data not delivered in a complete and correct form for any given month.
- (2) Subject to the provisions of the TERM and ADMINISTRATION Paragraphs of this Agreement, and the Exhibits(s) attached hereto, County may withhold any claim for payment by Contractor if Contractor has been given at least thirty (30) calendar days' notice of deficiency(ies) in compliance with the terms of this Agreement and has

failed to correct such deficiency(ies). This withholding may be invoked for any succeeding month or months for deficiency(ies) not corrected.

- (3) Upon acceptance by County of all report(s) and data previously not accepted under this provision and/or upon correction of the deficiency(ies) noted above, County shall reimburse all withheld payments on the next regular monthly claim for payment by Contractor.
- (4) Subject to the provisions of the Exhibit(s) of this Agreement, if the services are not completed by Contractor within the specified time, County may withhold all payments to Contractor under this Agreement between County and Contractor until proof of such services is delivered to County.
- (5) In addition to Subparagraphs (1) through (4) immediately above, Director may withhold claims for payment by Contractor which are delinquent amounts due to County as determined by an audit report settlement, or financial evaluation report, resulting from this or prior years' Agreement(s).
- F. Contractor agrees to reimburse County for any Federal, State, or County audit exceptions resulting from noncompliance herein on the part of Contractor or any subcontractor.

#### 6. FUNDING/SERVICES ADJUSTMENTS AND REALLOCATIONS:

A. If sufficient monies are available from County funding sources, and upon Director's or his authorized designee's specific written approval, County may require additional services and pass on to Contractor an increase to the original County maximum obligation as payment for such services, as determined by County. If monies are reduced from County funding sources, County may also decrease the applicable County maximum obligation as determined by County.

Such funding changes will not be retroactive, but will apply to future services following the provision of written notice from Director to Contractor. If such increase or decrease does not exceed ten percent (10%) of the applicable County maximum obligation, Director may approve such funding changes. Director shall provide prior written notice of such funding changes to Contractor and to County's Chief Administrative Officer and shall administratively amend Exhibit A and Schedule I to reflect the additional or decreased services.

- B. Any other funding increase or decrease to the County maximum obligation under this Agreement shall be affected only by a formal amendment pursuant to the ALTERATION OF TERMS Paragraph in the body of this Agreement.
- 7. <u>ADDITIONAL PROVISIONS</u>: The attachment labeled "ADDITIONAL PROVISIONS" is part of this Agreement and the terms and conditions

therein contained shall apply to the parties' relationship as though fully set forth herein.

8. CONTRACTOR'S OBLIGATIONS AS A BUSINESS ASSOCIATE UNDER THE
HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 AND THE
HEALTH INFORMATION TECHNOLOGY FOR ECONOMIC AND CLINICAL HEALTH ACT
(BUSINESS ASSOCIATE AGREEMENT: Under this Agreement, Contractor
("Business Associate") provides services ("Services") to County
("Covered Entity") and Business Associate receives, has access to or creates Protected Health Information in order to provide those
Services.

Covered Entity is subject to the Administrative Simplification requirements of the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), and regulations promulgated thereunder, including the Standards for Privacy of Individually Identifiable Health Information ("Privacy Regulations") and the Health Insurance Reform: Security Standards ("the Security Regulations") at 45 Code of Federal Regulations (C.F.R.) Parts 160 and 164 (together, the "Privacy and Security Regulations"). The Privacy and Security Regulations require Covered Entity to enter into a contract with Business Associate ("Business Associate Agreement") in order to mandate certain protections for the privacy and security of Protected Health Information, and those Regulations prohibit the disclosure to or use of Protected Health Information by Business Associate if such a contract is not in place.

Further, pursuant to the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("HITECH Act"), Effective 02/17/2010 HOA.668507.2

effective February 17, 2010, certain provisions of the HIPAA Privacy and Security Regulations apply to Business Associates in the same manner as they apply to Covered Entity and such provisions must be incorporated into the Business Associate Agreement.

This Business Associate Agreement and the following provisions are intended to protect the privacy and provide for the security of Protected Health Information disclosed to or used by Business Associate in compliance with HIPAA's Privacy and Security Regulations and the HITECH Act, as they now exist or may hereafter be amended.

Therefore, the parties agree as follows:

#### **DEFINITIONS**

- 1.1 "Breach" has the same meaning as the term "breach" in 45 C.F.R. § 164.402.
- 1.2 "Disclose" and "Disclosure" mean, with respect to

  Protected Health Information, the release, transfer, provision of
  access to, or divulging in any other manner of Protected Health

  Information outside Business Associate's internal operations or to
  other than its employees.
- 1.3 "Electronic Health Record" has the same meaning as the term "electronic health record" in the HITECH Act, 42 U.S.C. section 17921. Electronic Health Record means an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff.

"electronic Media" has the same meaning as the term
"electronic media" in 45 C.F.R. § 160.103. Electronic Media means
(1) Electronic storage media including memory devices in computers
(hard drives) and any removable/transportable digital memory medium,
such as magnetic tape or disk, optical disk, or digital memory card;
or (2) Transmission media used to exchange information already in
electronic storage media. Transmission media include, for example,
the internet (wide-open), extranet (using internet technology to
link a business with information accessible only to collaborating
parties), leased lines, dial-up lines, private networks, and the
physical movement of removable/transportable electronic storage
media. Certain transmissions, including of paper, via facsimile,
and of voice, via telephone, are not considered to be transmissions
via electronic media, because the information being exchanged did
not exist in electronic form before the transmission.

The term "Electronic Media" draws no distinction between internal and external data, at rest (that is, in storage) as well as during transmission.

- 1.5 "Electronic Protected Health Information" has the same meaning as the term "electronic protected health information" in 45 C.F.R. § 160.103. Electronic Protected Health Information means Protected Health Information that is (i) transmitted by electronic media; (ii) maintained in electronic media.
- 1.6 "Individual" means the person who is the subject of Protected Health Information and shall include a person who

qualifies as a personal representative in accordance with 45 C.F.R. § 164.502(q).

- 1.7 "Minimum Necessary" refers to the minimum necessary standard in 45 C.F.R. § 162.502 (b) as in effect or as amended.
- 1.8 "Privacy Rule" means the Standards for Privacy of Individually Identifiable Health Information at 45 Code of Federal Regulations (C.F.R.) Parts 160 and 164, also referred to as the Privacy Regulations.
- 1.9 "Protected Health Information" has the same meaning as the term "protected health information" in 45 C.F.R. § 160.103, limited to the information created or received by Business Associate from or on behalf of Covered Entity. Protected Health Information includes information that (i) relates to the past, present or future physical or mental health or condition of an Individual; the provision of health care to an Individual, or the past, present or future payment for the provision of health care to an Individual; (ii) identifies the Individual (or for which there is a reasonable basis for believing that the information can be used to identify the Individual); and (iii) is received by Business Associate from or on behalf of Covered Entity, or is created by Business Associate, or is made accessible to Business Associate by Covered Entity. "Protected Health Information" includes Electronic Health Information.
- 1.10 "Required By Law" means a mandate contained in law that compels an entity to make a Use or Disclosure of Protected Health Information and that is enforceable in a court of law. Required by law includes, but is not limited to, court orders and court-ordered

warrants; subpoenas or summons issued by a court, grand jury, a governmental or tribal inspector general, or any administrative body authorized to require the production of information; a civil or an authorized investigative demand; Medicare conditions of participation with respect to health care providers participating in the program; and statutes or regulations that require the production of information, including statutes or regulations that require such information if payment is sought under a government program providing benefits.

- 1.11 "Security Incident" means the attempted or successful unauthorized access, Use, Disclosure, modification, or destruction of information in, or interference with system operations of, an Information System which contains Electronic Protected Health Information. However, Security Incident does not include attempts to access an Information System when those attempts are not reasonably considered by Business Associate to constitute an actual threat to the Information System.
- 1.12 "Security Rule" means the Security Standards for the Protection of Electronic Health Information also referred to as the Security Regulations at 45 Code of Federal Regulations (C.F.R.) Part 160 and 164.
- 1.13 "Services" has the same meaning as in the body of this Agreement.
- 1.14 "Unsecured Protected Health Information" has the same meaning as the term "unsecured protected health information" in 45 C.F.R. § 164.402.

- 1.15 "<u>Use</u>" or "<u>Uses</u>" mean, with respect to Protected Health Information, the sharing, employment, application, utilization, examination or analysis of such Information within Business Associate's internal operations.
- 1.16 Terms used, but not otherwise defined in this Business Associate Agreement shall have the same meaning as those terms in the HIPAA Regulations and HITECH Act.

#### OBLIGATIONS OF BUSINESS ASSOCIATE

- 2.1 <u>Permitted Uses and Disclosures of Protected Health</u>
  Information. Business Associate:
  - (a) shall Use and Disclose Protected Health Information only as necessary to perform the Services, and as provided in Sections 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 2.10, 4.3 and 5.2 of this Agreement;
  - (b) shall Disclose Protected Health Information to Covered Entity upon request;
  - (c) may, as necessary for the proper management and administration of its business or to carry out its legal responsibilities:
    - (i) Use Protected Health Information; and
    - (ii) Disclose Protected Health Information if the Disclosure is Required by Law.

Business Associate shall not Use or Disclose Protected Health Information for any other purpose or in any manner that would constitute a violation of the Privacy Regulations or the HITECH Act if so Used or Disclosed by Covered Entity.

## 2.2 <u>Prohibited Uses and Disclosures of Protected Health</u> Information. Business Associate:

- (a) shall not Use or Disclose Protected Health Information for fundraising or marketing purposes.
- (b) shall not disclose Protected Health Information to a health plan for payment or health care operations purposes if the Individual has requested this special restriction and has paid out of pocket in full for the health care item or service to which the Protected Health Information solely relates.
- (c) shall not directly or indirectly receive payment in exchange for Protected Health Information, except with the prior written consent of Covered Entity and as permitted by the HITECH Act. This prohibition shall not effect payment by Covered Entity to Business Associate. Covered Entity shall not provide such written consent except upon express approval of the departmental privacy officer and only to the extent permitted by law, including HIPAA and the HITECH Act.

## 2.3 Adequate Safeguards for Protected Health Information. Business Associate:

(a) shall implement and maintain appropriate safeguards to prevent the Use or Disclosure of Protected Health Information in any manner other than as permitted by this Business Associate Agreement. Business Associate agrees to limit the Use and Disclosure of Protected Health Information to the Minimum Necessary in accordance with the Privacy Regulation's minimum necessary standard as in effect or as amended.

- (b) as to Electronic Protected Health Information, shall implement and maintain administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of Electronic Protected Health Information; effective February 17, 2010, said safeguards shall be in accordance with 45 C.F.R. Sections 164.308, 164.310, and 164.312, and shall comply with the Security Rule's policies and procedure and documentation requirements.
- 2.4 Reporting Non-Permitted Use or Disclosure and Security

  Incidents and Breaches of Unsecured Protected Health Information.

  Business Associate
  - (a) shall report to Covered Entity each Use or Disclosure of Protected Health Information that is made by Business Associate, its employees, representatives, Agents, subcontractors, or other parties under Business Associate's control with access to Protected Health Information but which is not specifically permitted by this Business Associate Agreement or otherwise required by law.
  - (b) shall report to Covered Entity each Security Incident of which Business Associate becomes aware.
  - (c) shall notify Covered Entity of each Breach by Business Associate, its employees, representatives, agents or subcontractors of Unsecured Protected Health Information that is known to Business Associate or, by exercising reasonable diligence, would have been known to Business Associate.

Business Associate shall be deemed to have knowledge of a Breach of Unsecured Protected Health Information if the Breach is known, or by exercising reasonable diligence would have been known, to any person, other than the person committing the Breach, who is an employee, officer, or other agent of the Business Associate as determined in accordance with the federal common law of agency.

- 2.4.1 Immediate Telephonic Report. Except as provided in Section 2.4.3, notification shall be made immediately upon discovery of the non-permitted Use or Disclosure of Protected Health Information, Security Incident or Breach of Unsecured Protected Health Information by telephone call to (562) 940-3335.
- 2.4.2 Written Report. Except as provided in Section 2.4.3, the initial telephonic notification shall be followed by written notification made without unreasonable delay and in no event later than three (3) business days from the date of discovery of the non-permitted Use or Disclosure of Protected Health Information, Security Incident, or Breach by the Business Associate to the Chief Privacy Officer at:

Chief Privacy Officer
Kenneth Hahn Hall of Administration
500 West Temple Street
Suite 525
Los Angeles, California 90012
HIPAA@auditor.lacounty.gov
(213) 974-2166

(a) The notification required by section 2.4 shall include, to the extent possible, the identification of each Individual whose Unsecured Protected Health Information has

been, or is reasonably believed by the Business Associate to have been, accessed, acquired, Used, or Disclosed; and

- (b) the notification required by section 2.4 shall include, to the extent possible, all information required to provide notification to the Individual under 45 C.F.R. 164.404(c), including:
  - (i) A brief description of what happened, including the date of the Breach and the date of the discovery of the Breach, if known;
  - (ii) A description of the types of Unsecured Protected Health Information that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);
  - (iii) Any other details necessary to conduct an
    assessment of whether there is a risk of harm to the
    Individual;
  - (iv) Any steps Business Associate believes that the Individual could take to protect him or herself from potential harm resulting from the breach;
  - (v) A brief description of what Business Associate is doing to investigate the Breach, to mitigate harm to the Individual, and to protect against any further Breaches; and

(vi) The name and contact information for the person most knowledgeable regarding the facts and circumstances of the Breach.

If Business Associate is not able to provide the information specified in section 2.3.2 (a) or (b) at the time of the notification required by section 2.4.2, Business Associate shall provide such information promptly thereafter as such information becomes available.

- 2.4.3 Request for Delay by Law Enforcement. Business Associate may delay the notification required by section 2.4 if a law enforcement official states to Business Associate that notification would impede a criminal investigation or cause damage to national security. If the law enforcement official's statement is in writing and specifies the time for which a delay is required, Business Associate shall delay notification, notice, or posting for the time period specified by the official; if the statement is made orally, Business Associate shall document the statement, including the identity of the official making the statement, and delay the notification, notice, or posting temporarily and no longer than 30 days from the date of the oral statement, unless a written statement as described in paragraph (a) of this section is submitted during that time.
- 2.5 <u>Mitigation of Harmful Effect</u>. Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a Use or Disclosure of Protected

Health Information by Business Associate in violation of the requirements of this Business Associate Agreement.

- 2.6 <u>Breach Notification</u>. Business Associate shall, to the extent Covered Entity determines that there has been a Breach of Unsecured Protected Health Information, provide Breach notification for each and every Breach of Unsecured Protected Health Information by Business Associate, its employees, representatives, agents or subcontractors, in a manner that permits Covered Entity to comply with its obligations under Subpart D, Notification in the Case of Breach of Unsecured PHI, of the Privacy and Security Regulations, including:
  - (a) Notifying each Individual whose Unsecured Protected

    Health Information has been, or is reasonably believed to have

    been, accessed, acquired, Used, or Disclosed as a result of

    such Breach;
  - (b) The notification required by paragraph (a) of this Section 2.6 shall include, to the extent possible:
    - (i) A brief description of what happened, including the date of the Breach and the date of the discovery of the Breach, if known;
    - (ii) A description of the types of Unsecured Protected Health Information that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);

- (iii) Any steps the Individual should take to protect
  him or herself from potential harm resulting from the
  Breach;
- (iv) A brief description of what Business Associate is doing to investigate the Breach, to mitigate harm to individuals, and to protect against any further Breaches; and
- (v) Contact procedures for Individual(s) to ask
  questions or learn additional information, which shall
  include a toll-free telephone number, an e-mail address,
  Web site, or postal address.
- (vi) The notification required by paragraph (a) of this section shall be written in plain language.

Covered Entity, in its sole discretion, may elect to provide the notification required by this Section 2.6, and Business Associate shall reimburse Covered Entity any and all costs incurred by Covered Entity, including costs of notification, internet posting, or media publication, as a result of Business Associate's Breach of Unsecured Protected Health Information.

2.7 Availability of Internal Practices, Books and Records to

Government Agencies. Business Associate agrees to make its internal practices, books and records relating to the Use and Disclosure of Protected Health Information available to the Secretary of the federal Department of Health and Human Services for purposes of determining Covered Entity's compliance with the Privacy and Security Regulations. Business Associate shall immediately notify

Covered Entity of any requests made by the Secretary and provide

Covered Entity with copies of any documents produced in response to such request.

- 2.8 Access to Protected Health Information. Business
  Associate shall, to the extent Covered Entity determines that any
  Protected Health Information constitutes a "designated record set"
  as defined by 45 C.F.R. § 164.501, make the Protected Health
  Information specified by Covered Entity available to the
  Individual(s) identified by Covered Entity as being entitled to
  access and copy that Protected Health Information. Business
  Associate shall provide such access for inspection of that Protected
  Health Information within two (2) business days after receipt of
  request from Covered Entity. Business Associate shall provide
  copies of that Protected Health Information within five (5) business
  days after receipt of request from Covered Entity. If Business
  Associate maintains an Electronic Health Record, Business Associate
  shall provide such information in electronic format to enable
  Covered Entity to fulfill its obligations under the HITECH Act.
- 2.9 Amendment of Protected Health Information. Business
  Associate shall, to the extent Covered Entity determines that any
  Protected Health Information constitutes a "designated record set"
  as defined by 45 C.F.R. § 164.501, make any amendments to Protected
  Health Information that are requested by Covered Entity. Business
  Associate shall make such amendment within ten (10) business days
  after receipt of request from Covered Entity in order for Covered
  Entity to meet the requirements under 45 C.F.R. § 164.526.

2.10 Accounting of Disclosures. Upon Covered Entity's request, Business Associate shall provide to Covered Entity an accounting of each Disclosure of Protected Health Information made by Business Associate or its employees, agents, representatives or subcontractors, in order to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528 and/or the HITECH Act which requires an Accounting of Disclosures of Protected Health Information maintained in an Electronic Health Record for treatment, payment, and health care operations.

Any accounting provided by Business Associate under this

Section 2.10 shall include: (a) the date of the Disclosure; (b) the
name, and address if known, of the entity or person who received the
Protected Health Information; (c) a brief description of the

Protected Health Information disclosed; and (d) a brief statement of
the purpose of the Disclosure. For each Disclosure that could
require an accounting under this Section 2.10, Business Associate
shall document the information specified in (a) through (d), above,
and shall securely maintain the information for six (6) years from
the date of the Disclosure. Business Associate shall provide to
Covered Entity, within ten (10) business days after receipt of
request from Covered Entity, information collected in accordance
with this Section 2.10 to permit Covered Entity to respond to a
request by an Individual for an accounting of disclosures of
Protected Health Information in accordance with 45 C.F.R. § 164.528.

If Business Associate maintains an Electronic Health Record,

Business Associate shall provide such information in electronic format to enable Covered Entity to fulfill its obligations under the HITECH Act.

2.11 <u>Indemnification</u>. Business Associate shall indemnify, defend, and hold harmless Covered Entity, including its elected and appointed officers, employees, and agents, from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, penalties and fines (including regulatory penalties and/or fines), and expenses (including attorney and expert witness fees), arising from or connected with Business Associate's acts and/or omissions arising from and/or relating to this Business Associate Agreement; Business Associate's obligations under this provision extend to compliance and/or enforcement actions and/or activities, whether formal or informal, of Secretary of the federal Department of Health and Human Services and/or Office for Civil Rights.

#### OBLIGATION OF COVERED ENTITY

3.1 Obligation of Covered Entity. Covered Entity shall notify Business Associate of any current or future restrictions or limitations on the use of Protected Health Information that would affect Business Associate's performance of the Services, and Business Associate shall thereafter restrict or limit its own uses and disclosures accordingly.

#### TERM AND TERMINATION

 $4.1 \ \underline{\text{Term}}$ . The term of this Business Associate Agreement shall be the same as the term of this Agreement. Business Associate's

obligations under Sections 2.1 (as modified by Section 4.2), 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 2.10, 4.3 and 5.2 shall survive the termination or expiration of this Agreement.

- 4.2 <u>Termination for Cause</u>. In addition to and notwithstanding the termination provisions set forth in this Agreement, upon either party's knowledge of a material breach by the other party, the party with knowledge of the other party's breach shall:
  - (a) Provide an opportunity for the breaching party to cure the breach or end the violation and terminate this Agreement if the breaching party does not cure the breach or end the violation within the time specified by the non-breaching party;
  - (b) Immediately terminate this Agreement if a party has breached a material term of this Agreement and cure is not possible; or
  - (c) If neither termination nor cure is feasible, report the violation to the Secretary of the federal Department of Health and Human Services.

# 4.3 <u>Disposition of Protected Health Information Upon</u> Termination or Expiration.

(a) Except as provided in paragraph (b) of this section, upon termination for any reason or expiration of this

Agreement, Business Associate shall return or destroy all

Protected Health Information received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity. This provision shall apply to Protected Health

Information that is in the possession of subcontractors or

agents of Business Associate. Business Associate shall retain no copies of the Protected Health Information.

(b) In the event that Business Associate determines that returning or destroying the Protected Health Information is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make infeasible. If return or destruction is infeasible, Business Associate shall extend the protections of this Business Associate Agreement to such Protected Health Information and limit further Uses and Disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such Protected Health Information.

#### **MISCELLANEOUS**

- 5.1 No Third Party Beneficiaries. Nothing in this Business Associate Agreement shall confer upon any person other than the parties and their respective successors or assigns, any rights, remedies, obligations, or liabilities whatsoever.
- 5.2 <u>Use of Subcontractors and Agents</u>. Business Associate shall require each of its agents and subcontractors that receive Protected Health Information from Business Associate, or create Protected Health Information for Business Associate, on behalf of Covered Entity, to execute a written agreement obligating the agent or subcontractor to comply with all the terms of this Business Associate Agreement.

- 5.3 Relationship to Services Agreement Provisions. In the event that a provision of this Business Associate Agreement is contrary to another provision of this Agreement, the provision of this Business Associate Agreement shall control. Otherwise, this Business Associate Agreement shall be construed under, and in accordance with, the terms of this Agreement.
- 5.4 Regulatory References. A reference in this Business
  Associate Agreement to a section in the Privacy and/or Security
  Regulations means the section as in effect or as amended.
- 5.5 <u>Interpretation</u>. Any ambiguity in this Business Associate Agreement shall be resolved in favor of a meaning that permits Covered Entity to comply with the Privacy and Security Regulations.
- 5.6 Amendment. The parties agree to take such action as is necessary to amend this Business Associate Agreement from time to time as is necessary for Covered Entity to comply with the requirements of the Privacy and Security Regulations and other privacy laws governing Protected Health Information.

# 9. INDEMNIFICATION AND INSURANCE:

A. <u>Indemnification</u>: Contractor shall indemnify, defend, and hold harmless County and its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with Contractor's acts and/or omissions arising from and/or relating to this Agreement.

- B. General Insurance Requirements: Without limiting
  Contractor's indemnification of County, and during the term of
  this Agreement, Contractor shall provide and maintain, and
  shall require all of its subcontractors to maintain, the
  following programs of insurance specified in this Agreement.
  Such insurance shall be primary to and not contributing with
  any other insurance or self-insurance programs maintained by
  County, and such coverage shall be provided and maintained at
  Contractor's own expense.
  - (1) Evidence of Insurance: Certificate(s) or other evidence of coverage satisfactory to County shall be delivered to Department of Health Services, Contracts and Grants Division, 313 N. Figueroa Street, 6th Floor-East, Los Angeles, California 90012, Attention: Chief, prior to commencing services under this Agreement. Such certificates or other evidence shall:
    - (a) Specifically identify this Agreement.
    - (b) Clearly evidence all coverages required in this Agreement.
    - (c) Contain the express condition that County is to be given written notice by mail at least thirty (30) calendar days in advance of cancellation for all policies evidenced on the certificate of insurance.
    - (d) Include copies of the additional insured endorsement to the commercial general liability policy, adding County of Los Angeles, its Special

Districts, its officials, officers, and employees as insureds for all activities arising from this Agreement.

- retentions for County's approval. County retains the right to require Contractor to reduce or eliminate such deductibles or self-insured retentions as they apply to County, or, require Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including, but not limited to, expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.
- (2) <u>Insurer Financial Ratings</u>: Insurance is to be provided by an insurance company acceptable to County with an A.M. Best rating of not less than A:VII, unless otherwise approved by County.
- (3) Failure to Maintain Coverage: Failure by
  Contractor to maintain the required insurance, or to
  provide evidence of insurance coverage acceptable to
  County, shall constitute a material breach of contract
  upon which County may immediately terminate or suspend
  this Agreement. County, at its sole option, may obtain
  damages from Contractor resulting from said breach.
  Alternatively, County may purchase such required

insurance coverage, and without further notice to

Contractor, County may deduct from sums due to Contractor

any premium costs advanced by County for such insurance.

- (4) <u>Notification of Incidents, Claims or Suits</u>: Contractor shall report to County:
  - (a) any accident or incident relating to services performed under this Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against Contractor and/or County. Such report shall be made in writing within 24 hours of occurrence.
  - (b) any third party claim or lawsuit filed against Contractor arising from or related to services performed by Contractor under this Agreement.
  - (c) any injury to a Contractor employee which occurs on County property. This report shall be submitted on a County "Non-employee Injury Report" to County contract manager.
  - (d) any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies or securities entrusted to Contractor under the terms of this Agreement.
- (5) <u>Compensation for County Costs</u>: In the event that Contractor fails to comply with any of the indemnification or insurance requirements of this

Agreement, and such failure to comply results in any costs to County, Contractor shall pay full compensation for all costs incurred by County.

- Subcontractors: Contractor shall ensure any and all subcontractors performing services under this Agreement meet the insurance requirements of this Agreement by either:
  - (a) Contractor providing evidence of insurance covering the activities of subcontractors, or
  - (b) Contractor providing evidence submitted by subcontractors evidencing that subcontractors maintain the required insurance coverage. County retains the right to obtain copies of evidence of subcontractor insurance coverage at any time.

# C. Insurance Coverage Requirements:

General Aggregate:

(1) General Liability insurance (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following:

Products/Completed Operations
Aggregate: \$1 million

Personal and Advertising Injury: \$1 million

\$2 million

Each Occurrence: \$1 million

(2) <u>Automobile Liability</u> insurance (written on ISO policy form CA 00 01 or its equivalent) with a limit of

liability of not less than \$1 million for each accident.

Such insurance shall include coverage for

all "owned", "hired" and "non-owned" vehicles, or

coverage for "any auto".

(3) Workers' Compensation and Employers' Liability insurance providing workers' compensation benefits, as required by the Labor Code of the State of California or by any other state, and for which Contractor is responsible.

In all cases, the above insurance also shall include Employers' Liability coverage with limits of not less than the following:

Each Accident: \$1 million

Disease - policy limit: \$1 million

Disease - each employee: \$1 million

- (4) <u>Professional Liability</u>: Insurance covering liability arising from any error, omission, negligent or wrongful act of Contractor, its officers or employees with limits of not less than \$1 million per occurrence and \$3 million aggregate. The coverage also shall provide an extended two year reporting period commencing upon termination or cancellation of this Agreement.
- 10. ACCESS: For the performance of services hereunder by Contractor and only for the purpose of such services, County shall

provide Contractor and its personnel with reasonable access to County premises.

- employees are on County premises, such employees shall be subject to the rules and regulations of such County premises. It is the responsibility of Contractor to acquaint its employees who are to provide services hereunder with such rules and regulations.

  Contractor shall permanently withdraw any of its employees from the provision of services hereunder upon receipt of written notice from Director that: (1) such employee has violated such rules or regulations, or (2) such employee's actions, while on County premises, indicate that the employee may adversely affect the delivery of health care services. Upon removal of any employee, Contractor shall immediately replace the employee and continue services hereunder.
- 12. ENTIRE AGREEMENT: The body of this Agreement including ADDITIONAL PROVISIONS, Exhibit A, Schedule I, Exhibit B, Exhibit C, Exhibit D, Exhibit E, and F shall constitute the complete and exclusive statement of understanding between the parties which supersedes all previous agreements, written or oral, and all other communications between the parties relating to the subject matter of this Agreement.
- 13. <u>CONFLICT OF TERMS</u>: To the extent any conflict exists between the language of the body of this Agreement, ADDITIONAL PROVISIONS and Exhibit(s) and Schedule(s) attached hereto, then the language in the body of the Agreement, ADDITIONAL PROVISIONS and

attached Exhibit(s) and Schedule(s), in the order of their alpha sequence, shall govern and prevail in that order.

- 14. <u>ALTERATION OF TERMS</u>: The body of this Agreement, together with the ADDITIONAL PROVISIONS and attached Exhibit(s) and Schedule(s), fully expresses all understandings of the parties concerning all matters covered and shall constitute the total Agreement. No addition to, or alteration of, the terms of this Agreement, whether by written or verbal understanding of the parties, their officers, agents or employees, shall be valid unless made in the form of a written amendment to this Agreement which is formally approved and executed by the parties.
- 15. CONTRACTOR'S OFFICES: Contractor's primary business offices are located at 1640 Marengo Street 7<sup>th</sup> floor, Los Angeles, California 90033. Contractor's primary business telephone number is (323) 223-4091, and facsimile/FAX number is (323) 342-0947. Contractor shall notify in writing County's LAC+USC Healthcare Network, Financial Management, and Contracts and Grants Division, of any change in its primary business address, business telephone number, and business facsimile/FAX number used in the provision of services herein, at least ten (10) calendar days prior to the effective date thereof.

If during the term of this Agreement, the corporate or other legal status of Contractor changes, or the name of Contractor changes, then Contractor shall notify County's Department of Health Services, Contracts and Grants Division, in writing detailing such

changes at least thirty (30) calendar days prior to the effective date thereof.

- desired to be given hereunder by one party to the other shall be in writing and shall be delivered to the other party personally or by facsimile transmission or U.S. mail (e.g., U.S Priority, U.S. Express, certified or registered, return receipt requested), and addressed to the parties at the following addresses and to the attention of the person(s) named. Director shall have the authority to issue all notices which are required or permitted by County hereunder. Addresses and persons to be notified may be changed by either party by giving ten (10) days prior written notice thereof to the other party.
  - A. Notices to County shall be addressed as follows:
    - (1) Department of Health Services
       LAC+USC Healthcare Network
       1200 North State Street, Room 1112
       Los Angeles, California 90033
       Attention: Chief Executive Officer
    - (2) Department of Health Services LAC+USC Financial Management 2064 Marengo Street Los Angeles, California 90033 Attention: Director
    - (3) Department of Health Services
       Contracts and Grants Division
       313 North Figueroa Street, Sixth Floor-East
       Los Angeles, California 90012
       Attention: Division Chief

- B. Notices to Contractor shall be addressed as follows:
  - (1) Health Research Association 1640 Marengo Street, 7<sup>th</sup> Floor Los Angeles, California 90033 Attention: Joey Saure, Grants and Contracts Administration
  - (2) Kathleen R. Hurtado, R. Ph.
    President and CEO
    Health Research Association
    1640 Marengo Street, 7<sup>th</sup> Floor
    Los Angeles, California, 90033

IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by its

Interim Director of Health Services and Contractor has caused this Agreement to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

COUNTY OF LOS ANGELES

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APPROVED AS TO FORM BY THE OFFICE OF THE COUNTY COUNSEL

# ADDITIONAL PROVISIONS

# LAC+USC MEDICAL CENTER OPTOMETRY PATIENT ACCESS ENHANCEMENT PROJECT SERVICES AGREEMENT

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# ADDITIONAL PROVISIONS LAC+USC MEDICAL CENTER OPTOMETRY PATIENT ACCESS ENHANCEMENT PROJECT SERVICES AGREEMENT

1. <u>ADMINISTRATION</u>: County's Director of Health Services or his/her authorized designee(s) (hereafter collectively "Director") shall have the authority to administer this Agreement on behalf of County. Contractor agrees to extend to Director the right to review and monitor Contractor's programs, policies, procedures, and financial and/or other records, and to inspect its facilities, or work areas, for contractual compliance at any reasonable time.

## 2. FORM OF BUSINESS ORGANIZATION AND FISCAL DISCLOSURE:

- A. Form of Business Organization: Contractor shall prepare and submit to Director upon request, a statement executed by Contractor's duly constituted officers or Board of Directors, containing the following information with supportive documentation:
  - (1) Articles of Incorporation and By-Laws.
  - (2) A detailed statement indicating whether Contractor is totally or substantially owned by another business organization (i.e. another legal entity or parent corporation).(3) Board Minutes identifying who is authorized on behalf of Contractor to conduct business, make commitments, and enter into binding agreements with the County.
    - (a) A detailed statement indicating whether Contractor totally or partially owns any other business organization that will be providing services, supplies, materials, or

equipment to Contractor or in any manner does business with Contractor under this Agreement.

- (b) If, during the term of this Agreement, the form of Contractor's business organization changes, or the ownership of Contractor changes, or the Contractor's ownership of other businesses dealing with Contractor under this Agreement changes, Contractor shall notify Director in writing detailing such changes within thirty (30) calendar days prior to the effective date thereof.
- B. <u>Fiscal Disclosure</u>: Contractor shall prepare and submit to Director, within ten (10) calendar days following execution of this Agreement, a statement executed by Contractor's duly constituted officers, containing the following information:
  - (1) A detailed statement listing all sources of funding to Contractor including private contributions. The statement shall include the nature of the funding, services to be provided, total dollar amount, and period of time of such funding.
  - (2) If during the term of this Agreement the source(s) of Contractor's funding changes, Contractor shall promptly notify the Director in writing detailing such changes.
- 3. <u>NONDISCRIMINATION IN SERVICES</u>: Contractor shall not discriminate in the provision of services hereunder because of race, color, religion, national origin, ethnic group identification, ancestry, sex, age, or condition of physical or mental handicap, in accordance with requirements of Federal and State laws, or in any manner on the basis of

the client's/ patient's sexual orientation. For the purpose of this Paragraph, discrimination in the provision of services may include, but is not limited to, the following: denying any person any service or benefit or the availability of the facility; providing any service or benefit to any person which is not equivalent, or is provided in a nonequivalent manner, or at a non-equivalent time, from that provided to others; subjecting any person to segregation or separate treatment in any manner related to the receipt of any service; restricting any person in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit; and treating any person differently from others in determining admission, enrollment quota, eligibility, membership, or any other requirements or conditions which persons must meet in order to be provided any service or benefit. Contractor shall take affirmative action to ensure that intended beneficiaries of this Agreement are provided services without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition of physical or mental handicap, or sexual orientation.

Facility access for handicapped must comply with the Rehabilitation Act of 1973, Section 504, where Federal funds are involved, and Title III of the Federal Americans with Disabilities Act of 1990.

Contractor shall further establish and maintain written procedures under which any person, applying for or receiving services hereunder, may seek resolution from Contractor of a complaint with respect to any alleged discrimination in the provision of services by Contractor's personnel. Such procedures shall also include a provision whereby any

such person, who is dissatisfied with Contractor's resolution of the matter, shall be referred by Contractor to the Director for the purpose of presenting his or her complaint of alleged discrimination. Such procedures shall also indicate that if such person is not satisfied with County's resolution or decision with respect to the complaint of alleged discrimination, he or she may appeal the matter to the State Department of Health Services' Affirmative Action Division. At the time any person applies for services under this Agreement, he or she shall be advised by Contractor of these procedures.

A copy of such procedures, as identified hereinabove, shall be posted by Contractor in a conspicuous place, available and open to the public, in each of Contractor's facilities where services are provided hereunder.

# 4. NON-DISCRIMINATION IN EMPLOYMENT:

A. Contractor certifies and agrees, pursuant to the Americans with Disabilities Act, the Rehabilitation Act of 1973, and all other Federal and State laws, as they now exist or may hereafter be amended, that it shall not discriminate against any employee or applicant for employment because of, race, color, religion, national origin, ethnic group identification, ancestry, sex, age, or condition of physical or mental handicap, or sexual orientation. Contractor shall take affirmative action to ensure that qualified applicants are employed, and that employees are treated during employment, without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition

of physical or mental handicap, or sexual orientation in accordance with requirements of Federal and State laws. Such action shall include, but shall not be limited to the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship. Contractor shall post in conspicuous places in each of Contractor's facilities providing services hereunder, positions available and open to employees and applicants for employment, and notices setting forth the provisions of this Paragraph.

- B. Contractor shall, in all solicitations or advertisements for employees placed by or on behalf of Contractor, state that all qualified applicants shall receive consideration for employment without regard to race, color, religion, national origin, ethnic group identification, ancestry, sex, age, condition of physical or mental handicap, or sexual orientation, in accordance with requirements of Federal and State laws.
- C. Contractor shall send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract of understanding a notice advising the labor union or workers' representative of Contractor's commitments under this Paragraph.
- D. Contractor certifies and agrees that it shall deal with its subcontractors, bidders, or vendors without regard to race, color, religion, national origin, ethnic group identification,

ancestry, sex, age, condition of physical or mental handicap, or sexual orientation, in accordance with requirements of Federal and State laws.

- E. Contractor shall allow Federal, State, and County representatives, duly authorized by Director, access to its employment records during regular business hours in order to verify compliance with the anti-discrimination provisions of this Paragraph. Contractor shall provide such other information and records as such representatives may require in order to verify compliance with the anti-discrimination provisions of this Paragraph.
- F. If County finds that any provisions of this Paragraph have been violated, the same shall constitute a material breach of contract upon which Director may suspend or County may determine to terminate this Agreement. While County reserves the right to determine independently that the anti-discrimination provisions of this Agreement have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission that Contractor has violated Federal or State anti-discrimination laws shall constitute a finding by County that Contractor has violated the anti-discrimination provisions of this Agreement.
- G. The parties agree that in the event Contractor violates any of the anti-discrimination provisions of this Paragraph, County shall be entitled, at its option, to the sum of Five Hundred Dollars

- (\$500) pursuant to California Civil Code Section 1671 as liquidated damages in lieu of canceling, terminating, or suspending this Agreement.
- 5. FAIR LABOR STANDARDS ACT: Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act, and shall indemnify, defend, and hold harmless County, its agents, officers, and employees from any and all liability including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law including, but not limited to, the Federal Fair Labor Standards Act for services performed by Contractor's employees for which County may be found jointly or solely liable.
- 6. EMPLOYMENT ELIGIBILITY VERIFICATION: Contractor warrants that it fully complies with all Federal statutes and regulations regarding employment of aliens and others, and that all its employees performing services hereunder meet the citizenship or alien status requirements contained in Federal statutes and regulations. Contractor shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations, as they currently exist and as they may be hereafter amended. Contractor shall retain such documentation for all covered employees for the period prescribed by law. Contractor shall indemnify, defend, and hold harmless County, its officers, and employees from employer sanctions and any other liability which may be assessed against Contractor or County in connection with any

alleged violation of Federal statutes or regulations pertaining to the eligibility for employment of persons performing services under this Agreement.

## 7. INDEPENDENT CONTRACTOR STATUS:

- A. This Agreement is by and between County and Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between County and Contractor. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.
- B. Contractor shall be solely liable and responsible for providing to, or on behalf of, its employees all legally required employee benefits. County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, or other compensation or benefits to any personnel provided by Contractor.
- C. Contractor understands and agrees that all persons furnishing services to County pursuant to this Agreement are, for purposes of workers' compensation liability, the sole employees of Contractor and not employees of County. Contractor shall bear the sole liability and responsibility for any and all workers' compensation benefits to any person as a result of injuries arising from or connected with services performed by or on behalf of Contractor pursuant to this Agreement.

8. CONTRACTOR'S WILLINGNESS TO CONSIDER COUNTY'S EMPLOYEES FOR

EMPLOYMENT: Contractor agrees to receive referrals from County's

Department of Human Resources of qualified permanent employees who are

targeted for layoff or qualified former employees who have been laid off

and are on a reemployment list during the life of this Agreement. Such

referred permanent or former County employees shall be given first

consideration of employment as Contractor vacancies occur after the

implementation and throughout the term of this Agreement.

Notwithstanding any other provision of this Agreement, the parties do not in any way intend that any person shall acquire any rights as a third party beneficiary of this Agreement.

- 9. CONSIDERATION OF COUNTY'S DEPARTMENT OF PUBLIC SOCIAL SERVICES

  GREATER AVENUES FOR INDEPENDENCE PROGRAM/GENERAL RELIEF OPPORTUNITY FOR

  WORK PROGRAM PARTICIPANTS FOR EMPLOYMENT: Should Contractor require

  additional or replacement personnel after the effective date of this

  Agreement, Contractor shall give consideration for any such employment

  openings to participants in the County's Department of Public Social

  Services Greater Avenues for Independence ("GAIN") Program or General

  Relief Opportunity for Work ("GROW") Program, who meet Contractor's

  minimum qualifications for the open position. The County will refer

  GAIN/GROW participants by job category to the Contractor.
- 10. STAFF PERFORMANCE OF SERVICES WHILE UNDER THE INFLUENCE:

  Contractor shall ensure that no employee or physician performs services while under the influence of any alcoholic beverage, medication,

narcotic, or other substance that might impair his/her physical or mental performance.

11. <u>SUBCONTRACTING</u>: Contractor, with prior written consent of Director and to the extent permitted by law, may also subcontract in writing with other individuals or entities for the provision of services under this Agreement, so long as Contractor remains fully and solely responsible to County for the performance of any such services and does not abdicate or attempt to abdicate any of its contract duties under this Agreement, and the subcontractor has no rights whatsoever to compensation or other benefits from County under the subcontract relationship.

Contractor shall ensure that its subcontractor(s) providing services under this Agreement meet the requirements of this Agreement, and shall ensure that all subcontract documents hereunder include such requirements.

Subcontract(s) shall be made in the name of Contractor and shall not bind nor purport to bind County. The making of subcontract(s) hereunder shall not relieve Contractor of any requirement under this Agreement, including, but not limited to, the duty to properly supervise and coordinate the work of its subcontractor(s).

Director agrees to provide Contractor with written notice of approval or disapproval to subcontract with other individuals or entities within fourteen (14) calendar days of receipt of Contractor's written request.

12. <u>CONFIDENTIALITY</u>: Contractor shall maintain the confidentiality of all records, data, and information, including, but not limited to,

billings, County records and data, and other information obtained from County under this Agreement, in accordance with all applicable Federal, State, and local laws, ordinances, guidelines and directives relating to confidentiality.

Contractor shall inform all its officers, employees, and agents providing services hereunder of the confidentiality provisions of this Agreement. Contractor shall provide to County an executed Contractor Employee Acknowledgment and Confidentially Agreement, attached hereto as Exhibit B, for each of its employees performing work under this Agreement in accordance with the INDEPENDENT CONTRACTOR STATUS Paragraph.

Contractor shall provide to County an executed Contractor Non-Employee Acknowledgment and Confidentiality Agreement, attached hereto as Exhibit C, of each of its non-employees performing work under this Agreement in accordance with the Independent Contractor Status Paragraph.

Contractor shall indemnify, defend and hold harmless County, its officers, employees and agents, from and against any and all loss, damage, liability and expense, including, but not limited to, defense costs and legal accounting and other expert, consulting or professional fees, arising from any disclosure of such records and information by Contractor, its officers, employees or agents, except for any disclosure authorized by this Paragraph.

With respect to any identifiable records or information concerning any patient that is obtained by Contractor or any other records and information, Contractor shall: (1) not use any such records or information for any purpose whatsoever other than carrying out the

express terms of this Agreement; (2) promptly advise County of all requests for disclosure of any such records or information; (3) not disclose, except as otherwise specifically permitted by this Agreement, any such records or information to any person or organization other than County without County's prior written authorization that the records are, or information is, releasable; and (4) at the expiration or termination of this Agreement, return all such records and information to County or maintain such records and information according to written procedures sent Contractor by County for this purpose.

## 13. RECORDS AND AUDITS:

A. Client/Patient Records: If clients/patients are treated hereunder, Contractor shall maintain adequate treatment records in accordance with all applicable Federal and State laws as they are now enacted or may hereafter be amended on each client/patient which shall include, but shall not be limited to, diagnostic studies, a record of client/patient interviews, progress notes, and a record of services provided by the various professional and paraprofessional personnel in sufficient detail to permit an evaluation of services. Client/patient records shall be retained for a minimum of seven (7) years following the expiration or earlier termination of this Agreement, except that the records of unemancipated minors shall be kept at least one (1) year after such minor has reached the age of eighteen (18) years and in any case not less than seven (7) years, or until Federal, State, and/or County audit findings applicable to such services are resolved, whichever is later. Client/patient

records shall be retained by Contractor at a location in Southern California and shall be made available at reasonable times to authorized representatives of Federal, State, and/or County governments during the term of this Agreement and during the period of record retention for the purpose of program review, financial evaluation, and/or fiscal audit. In addition to the requirements set forth under this Paragraph, Contractor shall comply with any additional record requirements which may be included in the Exhibits(s) attached hereto.

- B. <u>Financial Records</u>: Contractor shall prepare and maintain on a current basis, complete financial records in accordance with generally accepted accounting principles and also in accordance with written guidelines, standards, and procedures which may from time to time be promulgated by Director. Such records shall clearly reflect the actual cost of the type of service for which payment is claimed and shall include, but not be limited to:
  - (1) Books of original entry which identify all designated donations, grants, and other revenues, including County, Federal, and State revenues and all costs by type of service.
    - (2) A General Ledger.
  - (3) A written cost allocation plan which shall include reports, studies, statistical surveys, and all other information Contractor used to identify and allocate indirect costs among Contractor's various services. Indirect costs

shall mean those costs incurred for a common or joint objective which cannot be identified specifically with a particular project or program.

- (4) Personnel records which show the percentage of time worked providing services claimed under this Agreement. Such records shall be corroborated by payroll timekeeping records, signed by the employee and approved by the employee's supervisor, which show time distribution by programs and the accounting for total work time on a daily basis. This requirement applies to all program personnel, including the person functioning as the executive director of the program, if such executive director provides services claimed under this Agreement.
- (5) Personnel records which account for the total work time of personnel identified as indirect costs in the approved contract budget. Such records shall be corroborated by payroll timekeeping records signed by the employee and approved by the employee's supervisor. This requirement applies to all such personnel, including the executive director of the program, if such executive director provides services claimed under this Agreement.

The entries in all of the aforementioned accounting and statistical records must be readily traceable to applicable source documentation (e.g., employee timecards, remittance advice, vendor invoices, appointment logs, client/patient

- ledgers). All financial records shall be retained by

  Contractor at a location in Southern California during the term

  of this Agreement and for a minimum period of five (5) years

  following expiration or earlier termination of this Agreement,

  or until Federal, State and/or County audit findings are

  resolved, whichever is later. During such retention period,

  all such records shall be made available during normal business

  hours to authorized representatives of Federal, State, or

  County governments for purposes of inspection and audit. In

  the event records are located outside Los Angeles County,

  Contractor shall pay County for all travel, per diem, and other

  costs incurred by County for any inspection and audit at such

  other location.
- C. <u>Preservation of Records</u>: If following termination of this Agreement Contractor's facility is closed or if ownership of Contractor changes, within forty-eight (48) hours thereafter, the Director is to be notified thereof by Contractor in writing and arrangements are to be made by Contractor for preservation of the client/patient and financial records referred to hereinabove.
- D. <u>Audit Reports</u>: In the event that an audit of any or all aspects of this Agreement is conducted of Contractor by any Federal or State auditor, or by any auditor or accountant employed by Contractor or otherwise, Contractor shall file a copy of each such audit report(s) with the Director and County's Department of Health Services Financial Services Division, and County's Auditor-

Controller within thirty (30) calendar days of Contractor's receipt thereof, unless otherwise provided for under this Agreement, or under applicable Federal or State regulations. To the extent permitted by law, County shall maintain the confidentiality of such audit report(s).

E. <u>Independent Audit</u>: Contractor's financial records shall be audited by an independent auditor for every year that this Agreement is in effect.

The audit shall satisfy the requirement of the Federal Office of Management and Budget ("OMB") Circular Number A-133. The audit shall be performed by an independent Auditor in accordance with Governmental Financial Auditing Standards developed by the Comptroller General of the United States, and any other applicable Federal, State, or County statutes, policies, or guidelines. Contractor shall file such audit report(s) with the County's Department of Health Services - Financial Services Division no later than ninety (90) calendar days from the completion of the audit.

The independent auditor's work papers shall be retained for a minimum of three (3) years from the date of the report, unless the auditor is notified in writing by County to extend the retention period. Audit work papers shall be made available for review by Federal, State, or County representatives upon request.

F. Federal Access to Records: If, and to the extent that, Section 1861(v)(1)(I) of the Social Security Act [42 United States

Code ("U.S.C.") Section 1395x(v)(1)(I)] is applicable, Contractor agrees that for a period of five (5) years following the furnishing of services under this Agreement, Contractor shall maintain and make available, upon written request, to the Secretary of the United States Department of Health and Human Services or the Comptroller General of the United States, or to any of their duly authorized representatives, the contracts, books, documents, and records of Contractor which are necessary to verify the nature and extent of the cost of services provided hereunder. Furthermore, if Contractor carries out any of the services provided hereunder through any subcontract with a value or cost of Ten Thousand Dollars (\$10,000) or more over a twelve (12) month period with a related organization (as that term is defined under Federal law), Contractor agrees that each such subcontract shall provide for such access to the subcontract, books, documents, and records of the subcontractor.

G. <u>Program/Fiscal Review</u>: In the event County representatives conduct a program review or financial evaluation of Contractor, Contractor shall fully cooperate with County's representatives. Contractor shall allow County representatives access to all financial records, medical records, program records, and any other records pertaining to services provided under this Agreement. Additionally, Contractor shall make its personnel, facilities, and medical protocols available for inspection at reasonable times by authorized representatives of County. Contractor shall be provided with a copy of any written program review or financial evaluation

reports. Contractor shall have the opportunity to review County's program review and financial evaluation reports, and shall have thirty (30) calendar days after receipt of County's findings to review the results and to provide documentation to County to resolve exceptions. If, at the end of the thirty (30) day period, there remain exceptions which have not been resolved to the satisfaction of County's representatives, then the exception rate found in the audit or sample results thereafter shall be applied to the total County payments made to Contractor for all claims paid during the program review or financial evaluation period under review to determine Contractor's liability to County.

H. <u>Failure to Comply</u>: Failure of Contractor to comply with the terms of this Paragraph shall constitute a material breach of contract upon which Director may suspend or County may immediately terminate this Agreement.

### 14. REPORTS:

- A. Contractor shall submit to County the following reports showing timely payment of employees' Federal and State income tax withholding:
  - (1) Within ten (10) calendar days of filing with the Federal or State government, a copy of the Federal and State quarterly income tax withholding return, Federal Form 941, and State Form DE-3 or their equivalent.
  - (2) Within ten (10) calendar days of each payment, a copy of a receipt for or other proof of payment of Federal and State

employees' income tax withholding whether such payments are made on a monthly or quarterly basis.

Required submission of the above quarterly and monthly reports by Contractor may be waived by Director based on Contractor's performance reflecting prompt and appropriate payment of obligations. Requirements of this Subparagraph A shall not apply to governmental agencies.

- B. Contractor shall make other reports as required by Director concerning Contractor's activities as they affect the contract duties and purposes contained herein. In no event, however, may County require such reports unless it has provided Contractor with at least thirty (30) calendar days' prior written notification thereof. County shall provide Contractor with a written explanation of the procedures for reporting the required information.
- 15. PUBLIC ANNOUNCEMENTS AND LITERATURE: Contractor agrees that all materials, public announcements, literature, audiovisuals, and printed materials utilized in association with this Agreement, shall have prior written approval from the Director prior to its publication, printing, duplication, and implementation with this Agreement. All such materials, public announcements, literature, audiovisuals, and printed material shall include an acknowledgement that funding for such public announcements, literature, audiovisuals, and printed materials was made possible by the County of Los Angeles, Department of Health Services.

Contractor further agrees that all public announcements, literature, audiovisuals, and printed material developed or acquired by Contractor or

otherwise, in whole or in part, under this Agreement, and all works based thereon, incorporated therein, or derived therefrom, shall be the sole property of County.

Contractor hereby assigns and transfers to County in perpetuity for all purposes all Contractor's rights, title, and interest in and to all such items, including, but not limited to, all unrestricted and exclusive copyrights and all renewals and extensions thereof.

With respect to any such items which come into existence after the commencement date of the Agreement, Contractor shall assign and transfer to County in perpetuity for all purposes, without any additional consideration, all Contractor's rights, title, and interest in and to all such items, including, but not limited to, all unrestricted and exclusive copyrights and all renewals and extensions thereof.

For the purposes of this Agreement, all such items shall include, but not be limited to, written materials (e.g., curricula, text for vignettes, text for public service announcements for any and all media types, pamphlets, brochures, fliers), audiovisual materials (e.g., films, videotapes), and pictorials (e.g., posters and similar promotional and educational materials using photographs, slides, drawings, or paintings).

16. COUNTY'S QUALITY ASSURANCE PLAN: County or its agent will evaluate Contractor's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with all contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of this Agreement in jeopardy if not corrected will

be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by County and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Agreement or impose other penalties as specified in this Agreement.

### 17. RESTRICTIONS ON LOBBYING:

- A. Federal Certification and Disclosure Requirement: If any
  Federal monies are to be used to pay for Contractor's services under this
  Agreement, Contractor shall comply with all certification and disclosure
  requirements prescribed by Section 319, Public Law 101-121 (Title 31,
  U.S.C., Section 1352) and any implementing regulations, and shall ensure
  that each of its subcontractors receiving funds provided under this
  Agreement also fully comply with all such certification and disclosure
  requirements.
  - B. <u>County Lobbyists</u>: Contractor and each County lobbyist or County lobbying firm as defined in Los Angeles County Code Section 2.160.010, retained by Contractor, shall fully comply with the County Lobbyist Ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of Contractor or any County lobbyist or County lobbying firm retained by Contractor to fully comply with the County Lobbyist Ordinance shall constitute a material breach of contract upon which Director may suspend or County may immediately terminate this Agreement.
  - 18. UNLAWFUL SOLICITATION: Contractor shall require all of its employees performing services hereunder to acknowledge in writing

understanding of and agreement to comply with the provisions of Article 9 of Chapter 4 of Division 3 (commencing with Section 6150) of the Business and Professions Code of the State of California (i.e., State Bar Act provisions regarding unlawful solicitation as a runner or capper for attorneys) and shall take positive and affirmative steps in its performance hereunder to ensure that there is no violation of such provisions by its employees. Contractor shall utilize the attorney referral services of all those bar associations within Los Angeles County that have such a service.

### 19. CONFLICT OF INTEREST:

- A. No County employee whose position in County enables him/her to influence the award or administration of this Agreement or any competing agreement, and no spouse or economic dependent of such employee, shall be employed in any capacity by Contractor, or have any other direct or indirect financial interest in this Agreement. No officer or employee of Contractor who may financially benefit from the provision of services hereunder shall in any way participate in County's approval, or ongoing evaluation, of such services, or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such services.
- B. Contractor shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Agreement. Contractor warrants that it is not now aware of any facts which create a conflict of interest. If Contractor hereafter becomes aware of any facts which might

reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to Director.

Full written disclosure shall include, without limitation, identification of all persons implicated and complete description of all relevant circumstances.

### 20. PROHIBITION AGAINST ASSIGNMENT AND DELEGATION:

- A. The Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this paragraph, County consent shall require a written amendment to the Contract, which is formally approved and executed by the parties. Any payments by the County to any approved delegatee or assignee on any claim under this Contract shall be deductible, at County's sole discretion, against the claims, which the Contractor may have against the County.
  - B. Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of the Contract, such disposition is an assignment

requiring the prior written consent of County in accordance with applicable provisions of this Contract.

C. If any assumption, assignment, delegation, or takeover of any of the Contractor=s duties, responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of the Contract which may result in the termination of this Contract. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

### 21. COMPLIANCE WITH APPLICABLE LAW:

- A. Contractor shall comply with all Federal, State, and local laws, ordinances, regulations, rules, and directives, applicable to its performance hereunder, as they are now enacted or may hereafter be amended.
- B. Contractor shall indemnify and hold harmless County from and against any and all loss, damage, liability, or expense resulting from any violation on the part of Contractor, its officers, employees, or agents, of such Federal, State, or local laws, ordinances, regulations, rules, or directives.
- 22. <u>LICENSES</u>, <u>PERMITS</u>, <u>REGISTRATIONS</u>, <u>ACCREDITATIONS</u>, <u>CERTIFICATES</u>:

  Contractor shall obtain and maintain during the term of this Agreement,

  all appropriate licenses, permits, registrations, accreditations, and

certificates required by Federal, State, and local law for the operation of its business and for the provision of services hereunder. Contractor shall ensure that all of its officers, employees, and agents who perform services hereunder obtain and maintain in effect during the term of this Agreement, all licenses, permits, registrations, accreditations, and certificates required by Federal, State, and local law which are applicable to their performance hereunder. Contractor shall provide a copy of each license, permit, registration, accreditation, and certificate upon request of County's Department of Health Services at any time during the term of this Agreement.

- 23. <u>RETURN OF COUNTY MATERIALS</u>: At expiration or earlier termination of this Agreement, Contractor shall provide an accounting of any unused or unexpended supplies purchased by Contractor with funds obtained pursuant to this Agreement and shall deliver such supplies to County upon County's request.
- 24. SERVICE DELIVERY SITE MAINTENANCE STANDARDS: Contractor shall assure that the locations where services are provided under provisions of this Agreement are operated at all times in accordance with County community standards with regard to property maintenance and repair, graffiti abatement, refuse removal, fire safety, landscaping, and in full compliance with all applicable local laws, ordinances, and regulations relating to the property. County's periodic monitoring visits to Contractor's facilities shall include a review of compliance with the provisions of this Paragraph.

25. TERMINATION FOR GRATUITIES AND/OR IMPROPER CONSIDERATION:

County may, by written notice to Contractor, immediately terminate the right of Contractor to proceed under this Agreement if it is found that gratuities or consideration, in any form, were offered or given by Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing a contract or securing favorable treatment with respect to the award, amendment, or extension of the Agreement, or the making of any determinations with respect to Contractor's performance pursuant to the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

Contractor shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at

(213) 974-0914 or (800) 544-6861.

Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

26. CONTRACTOR'S PERFORMANCE DURING CIVIL UNREST OR DISASTER:

Contractor recognizes that health care facilities maintained by County

provide care essential to the residents of the communities they serve,

and that these services are of particular importance at the time of riot,

insurrection, civil unrest, natural disaster, or similar event.

Notwithstanding any other provision of this Agreement, full performance by Contractor during any riot, insurrection, civil unrest, natural disaster, or similar event is not excused if such performance remains physically possible. Failure to comply with this requirement shall be considered a material breach by Contractor for which Director may suspend or County may immediately terminate this Agreement.

- 27. NOTICE OF DELAYS: Except as otherwise provided under this Agreement, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, that party shall, within two (2) calendar days, give notice thereof, including all relevant information with respect thereto, to the other party.
- 28. <u>AUTHORIZATION WARRANTY</u>: Contractor hereby represents and warrants that the person executing this Agreement for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation set forth in this Agreement and that all requirements of Contractor have been fulfilled to provide such actual authority.
- 29. <u>SOLICITATION OF BIDS OR PROPOSALS</u>: Contractor acknowledges that County, prior to expiration or earlier termination of this Agreement, may exercise its right to invite bids or request proposals for the continued provision of the services delivered or contemplated under this Agreement. County and its Department of Health Services shall make

the determination to solicit bids or request proposals in accordance with applicable County and Department of Health Services policies.

Contractor acknowledges that County may enter into a contract for the future provision of services, based upon the bids or proposals received, with a provider or providers other than Contractor. Further, Contractor acknowledges that it obtains no greater right to be selected through any future invitation for bids or request for proposals by virtue of its present status as Contractor.

20. CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT

COMPLIANCE PROGRAM: Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through contract are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

As required by County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting Contractor's duty under this Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Agreement maintain compliance with employment and wage reporting requirements as required by the federal Social Security Act [(42 USC section 653 (a)] and California Unemployment Insurance Code section 1088.55, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department ("CSSD") Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure section 706.031 and Family Code

section 5246(b).

- 31. TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM: Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 30, "CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM" Paragraph, immediately above, shall constitute default by Contractor under this Agreement. Without limiting the rights and remedies available to County under any other provision of this Agreement, failure to cure such default within ninety (90) calendar days of written notice shall be grounds upon which County's Board of Supervisors may terminate this Agreement pursuant to the TERMINATION OF AGREEMENT Paragraph of this Agreement and pursue debarment of Contractor, pursuant to County Code Chapter 2.202.
- 32. CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO CHILD SUPPORT ENFORCEMENT: Contractor acknowledges that County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Contractor understands that it is County's policy to encourage all County Contractors to voluntarily post County's "L.A.'s Most Wanted: Delinquent Parents" poster in a prominent position at Contractor's place of business. County's CSSD will supply Contractor with the poster to be used.
- 33. <u>NONEXCLUSIVITY</u>: Contractor acknowledges that it is not the exclusive provider to County of the services to be provided under this Agreement, that County has, or intends to enter into, contracts with other providers of such services, and that County reserves the right to

itself perform the services with its own County personnel. During the term of this Agreement, Contractor agrees to provide County with the services described in the Agreement.

- 34. <u>CONSTRUCTION</u>: To the extent there are any rights, duties, obligations, or responsibilities enumerated in the recitals or otherwise in this Agreement, they shall be deemed a part of the operative provisions of this Agreement and are fully binding upon the parties.
- 35. GOVERNING LAWS, JURISDICTION, AND VENUE: This Agreement shall be governed by, and construed in accordance with, the laws of the State of California. Contractor hereby agrees and consents to submit to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and further agrees and consents that venue of any action (other than an appeal or an enforcement of a judgment) brought by Contractor, on Contractor's behalf, or on the behalf of any subcontractor which arises from this Agreement or is concerning or connected with services performed pursuant to this Agreement, shall be exclusively in the courts of the State of California located in Los Angeles County, California.
- 36. WAIVER: No waiver of any breach of any provision of this Agreement by County shall constitute a waiver of any other breach of such provision. Failure of County to enforce at any time, or from time to time, any provision of this Agreement shall not be construed as a waiver thereof. The remedies herein reserved shall be cumulative and in addition to any other remedies in law or equity.

- 37. <u>SEVERABILITY</u>: If any provisions of this Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Agreement and the application of such provision to other persons or circumstances shall not be affected thereby.
- PROGRAM: Contractor hereby warrants that neither it nor any of its staff members is restricted or excluded from providing services under any health care program funded by the Federal government, directly or indirectly, in whole or in part, and that Contractor will notify Director within thirty (30) calendar days in writing of: (1) any event that would require Contractor or a staff member's mandatory exclusion from participation in a Federally funded health care program; and (2) any exclusionary action taken by any agency of the Federal government against Contractor or one or more staff members barring it or the staff members from participation in a Federally funded health care program, whether such bar is direct or indirect, or whether such bar is in whole or in part.

Contractor shall indemnify and hold County harmless against any and all loss or damage County may suffer arising from any Federal exclusion of Contractor or its staff members from such participation in a Federally funded health care program.

Failure by Contractor to meet the requirements of this Paragraph shall constitute a material breach of contract upon which County may immediately terminate or suspend this Agreement.

### 39. CONTRACTOR RESPONSIBILITY AND DEBARMENT:

- A. A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is County's policy to conduct business only with responsible contractors.
- B. Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if County acquires information concerning the performance of Contractor on this or other contracts, which indicates that Contractor is not responsible, County may, in addition to other remedies provided in the contract, debar Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which generally will not exceed five (5) years or be permanent if warranted by the circumstances, and terminate any or all existing contracts Contractor may have with County.
- C. County may debar Contractor if County's Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated a term of a contract with County or a nonprofit corporation created by County, (2) committed an act or omission which negatively reflects on Contractor's quality, fitness or capacity to perform a contract with County, any other public entity, or a nonprofit corporation created by County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicates a lack of business

integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.

- D. If there is evidence that Contractor may be subject to debarment, the Department will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. Contractor and/or Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether contractor should be debarred, and if so, the appropriate length of time of the debarment. Contractor and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- F. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right at its sole discretion to modify, deny, or adopt the proposed decision and recommendation of the Hearing Board.

- G. If a Contractor has been debarred for a period longer than five (5) years, that Contractor may, after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of County.
- H. The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) the Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the

request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

- I. These terms shall also apply to any subcontractors of County Contractors.
- 40. NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT:

  Contractor shall notify its employees, and shall require each

  subcontractor to notify its employees, that they may be eligible for the

  Federal Earned Income Credit under the Federal income tax laws. Such

  notice shall be provided in accordance with the requirements set forth in

  Internal Revenue Service Notice 1015.
- 41. PURCHASING RECYCLED-CONTENT BOND PAPER: Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at County landfills, Contractor agrees to use recycled-content paper to the maximum extent possible in connection with the services to be performed by Contractor under this Agreement.

- 42. COMPLIANCE WITH THE COUNTY'S JURY SERVICE PROGRAM:

  This Contract is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles Code.
  - A. Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides its Employees shall receive from the Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.
  - B. For purposes of this subparagraph, "Contractor" means a person, partnership, corporation or other entity which has a contract with the County and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full-time employee of Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full time employees

providing short term, temporary services of 90 days or less within a 12 month period are not considered full time for purposes of the Jury Service Program.

- If Contractor is not required to comply with the Jury Service Program when the Contract commences, Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Contract and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program. Attached hereto, as Exhibit D, is the required form, "County of Los Angeles Contractor Employee Jury Service Program Certification Form and Application for Exception", to be completed by the Contractor.
- D. Contractor's violation of this subparagraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract and/or bar Contractor from the award of future

County contracts for a period of time consistent with the seriousness of the breach.

- BABY LAW: The Contractor shall notify and provide to its employees, and shall require each subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in an Exhibit of this contract and is also available on the Internet at www.babysafela.org for printing purposes.
- THE SAFELY SURRENDERED BABY LAW: The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's policy to encourage all County Contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used.
- 45. NO PAYMENT FOR SERVICES PROVIDED FOLLOWING EXPIRATION/

  TERMINATION OF AGREEMENT: Contractor shall have no claim against County

  for payment of any money or reimbursement, of any kind whatsoever, for

  any service provided by Contractor after the expiration or other

termination of this Agreement. Should Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/ termination of this Agreement shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration or other termination of this Agreement.

46. CERTIFICATION REGARDING DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION - LOWER TIER COVERED TRANSACTIONS (45 C.F.R. PART 76): Contractor hereby acknowledges that the County is prohibited from contracting with and making sub-awards to parties that are suspended, debarred, ineligible, or excluded from securing federally funded contracts. By executing this Agreement, Contractor certifies that neither it nor any of its owners, officers, partners, directors, or principals is currently suspended, debarred, ineligible or excluded from securing federally funded contracts. Further, by executing this Agreement, Contractor certifies that, to its knowledge, none of its subcontractors, at any tier, or any owner officer, partner, director or other principal of subcontractor is currently suspended, debarred, ineligible, or excluded from securing federally funded contracts. Contractor shall immediately notify County in writing, during the term of this Agreement, should it or any of its subcontractors or any principals of either be suspended, debarred, ineligible, or excluded from securing federally funded contracts. Failure of Contractor to comply with this

provision shall constitute a material breach of this Agreement upon which the County may immediately terminate or suspend this Agreement.

- 47. <u>BUDGET REDUCTIONS</u>: In the event that County's Board of Supervisors adopts, in any fiscal year, a County budget which provides for reductions in the salaries and benefits paid to the majority of County employees and imposes similar reductions with respect to County contracts, County reserves the right to reduce its payment obligation correspondingly for that fiscal year and any subsequent fiscal year for services provided by Contractor under this Agreement. County's notice to Contractor regarding said reductions in payment obligation shall be provided within ninety (90) calendar days of the Board of Supervisors' approval of such actions. Contractor shall continue to perform all obligations set forth in this Agreement.
- 48. <u>COUNTY'S OBLIGATION FOR FUTURE FISCAL YEARS</u>: Notwithstanding any other provision of this Agreement, County shall not be obligated for Contractor's performance hereunder or by any provision of this Agreement during any of County's future fiscal years unless and until County's Board of Supervisors appropriates funds for this Agreement in County's budget for each such future fiscal year. In the event that funds are not appropriated for this Agreement, then this Agreement shall terminate as of June 30<sup>th</sup> of the last county fiscal year for which funds were appropriated. County shall notify Contractor in writing of such non-allocation of funds at the earliest possible date.

### 49. PURCHASES:

- A. <u>Purchase Practices</u>: Contractor shall fully comply with all Federal, State, and County laws, ordinances, rules, regulations, manuals, guidelines, and directors, in acquiring all furniture, fixtures, equipment, materials, and supplies. Such items shall be acquired at the lowest possible price or cost if funding is provided for such purposes hereunder.
- Proprietary Interest of County: In accordance with all applicable Federal, State, and County laws, ordinances rules, regulations, manuals, guidelines, and directives, County shall retain all proprietary interest, except their use during the term of this Agreement, in all furniture, fixtures, equipment, materials, and supplies, purchased or obtained by Contractor using any contract funds designated for such purpose. Upon the expiration or earlier termination of this Agreement, the discontinuance of the business of Contractor, the failure of Contractor to comply with any of the provisions of this Agreement, the bankruptcy of Contractor or its giving an assignment for the benefit of creditors, or the failure of Contractor to satisfy any judgment against it within thirty (30) calendar days of filing, County shall have the right to take immediate possession of all such furniture, removable fixtures, equipment, materials, and supplies, without any claim for reimbursement whatsoever on the part of Contractor. County, in conjunction with Contractor, shall attach identifying labels on all such property indicating the proprietary interest of County.

- C. <u>Inventory Records, Control, and Reports</u>: Contractor shall maintain accurate and complete inventory records and controls for all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any contract funds designated for such purpose. Within ninety (90) calendar days following the effective date of this Agreement, Contractor shall provide Director with an accurate and complete inventory report of all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any County funds designated for such purpose.
- D. Protection of Property in Contractor's Custody: Contractor shall maintain vigilance and take all reasonable precautions, to protect all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any contract funds designated for such purpose, against any damage or loss by fire, burglary, theft, disappearance, vandalism, or misuse. Contractor shall contact Director for instructions for disposition of any such property which is worn out or unusable.
- E. <u>Disposition of Property in Contractor's Custody</u>: Upon the termination of the funding of any program covered by this Agreement, or upon the expiration or earlier termination of this Agreement, or at any other time that County may request, Contractor shall: (1) provide access to and render all necessary assistance for physical removal by Director or his authorized representatives of any or all furniture, fixtures, equipment, materials, and supplies, purchased or obtained using any County funds designated for such purpose, in

the same condition as such property was received by Contractor, reasonable wear and tear expected, or (2) at Director's option, deliver any or all items of such property to a location designated by Director. Any disposition, settlement, or adjustment connected with such property shall be in accordance with all applicable Federal, State, and County laws, ordinances, rules, regulations, manuals, guidelines, and directives.

of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring Contractors to complete the attached "Charitable Contributions Certification" form (Exhibit F), the County seeks to ensure that all County contractors which receive or raise charitable contributions comply with California law in order to protect the County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination or debarment proceedings or both (County Code Chapter 2.202).

### STATEMENT OF WORK

# LAC+USC MEDICAL CENTER OPTOMETRY PATIENT ACCESS ENHANCEMENT PROJECT SERVICES JULY 1, 2007 THROUGH JUNE 30, 2011

### 1.0 BACKGROUND

The purpose of the Optometry Patient Access Enhancement Project is to increase access to optometry diagnosis and intervention for LAC+USC Healthcare Network's patients, both numerically and geographically, by developing new ambulatory optometry suites at Clinica Monsenor Oscar Romero - Marengo Health Center (Clinica Romero), a LAC+USC Healthcare Network PPP Community Clinic. The suites will be equipped with state-of-the-art optometric supplies.

The project objectives are as follows:

- Increase access to optometry diagnostic and interventional care, with a doubling in the network capacity for initial optometric screening. An estimated 4,500 additional optometry screenings will be performed annually.
- Reduced waiting time for optometry diagnostic and interventional care.
- Earlier detection of unrecognized and untreated retinal degradation from Diabetes and/or other progressive and malignant ocular diseases.

The project deliverables will be achieved by the following:

- Increase capacity by assigning existing ambulatory suites for optometry. This will be accomplished through the installation of new optometry equipment and the services of an Optometrist.
- The ambulatory suites will be ready and operational by the start of the project.
- The project will be managed and coordinated by leaders from Clinica Romero and COPE Health Solutions (COPE), to allow for effective implementation of the project.
- Results will be identified by monitoring medical center ophthalmology wait times and tracking of productivity of the optometric suites at Clinica Romero.

### 2.0 CONTRACTOR RESPONSIBILITIES

- 2.1 Contractor will enter into a subcontract agreement with the Clinica Romero for the services of an Optometrist. The amount available under the L.A. Care Grant for these services is \$35,750.
- 2.2 Contractor shall procure Optometric Supplies (Glasses frames and lens) for the patients being seen at the Clinica Romero as directed by the appropriate staff and subject to approval by the LAC+USC Medical Center. The amount of the Optometric supplies to be procured shall not exceed \$35,449 during the term of this Agreement.
- 2.3 Contractor shall fully cooperate with County's requests for any records or documents necessary to comply with County's or Contractor's obligations under this Agreement.
- 2.4 Contractor shall provide County with a copy of subcontract agreements in accordance with provisions outlined in the "Additional Provisions" Paragraph 11, SUBCONTRACTING of this Agreement.

### 3.0 COUNTY RESPONSIBILITIES

LAC+USC Health Care Network shall actively participate in the Optometry Patient Access Enhancement project for the purpose of meeting the Primary Grant Agreement objectives and deliverables. This will include the following:

- 3.1 LAC+USC Healthcare Network shall make available ambulatory optometry suites at Clinica Romero and PPP Community Clinic at project start date.
- 3.2 LAC+USC Healthcare Network shall utilize staff of Contractor, Contractor's project subcontractors COPE and the Clinica Romero to provide the appropriate services related to this project.

LAC+USC Healthcare Network shall collect and provide data to Contractor and COPE to identify financial savings/cost avoidance and long-term financial benefits resulting from the Optometry Patient Access Enhancement project.

# PAYMENT SCHEDULE LAC+USC MEDICAL CENTER OPTOMETRY PATIENT ACCESS ENHANCEMENT PROJECT SERVICES JULY 1, 2007 THROUGH JUNE 30, 2011

Project Item	Number of Months	Cost Rationale/Justification	Budget Amount
Optometrist Services	12	To provide compensation for an Optometrist to oversee operations at Clinica Romero	\$35,750
Optometric Supplies: Glasses (Frames and Lens)	12	Glasses (Frames and Lens) for Patients	\$35,449
Total Budget			\$71,199*

<sup>\*</sup> Of this amount, \$8,199 must be expended, if at all, only for the period of July 1, 2010 through June 30, 2011.

## CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

AND CONFIDENTIALITY AGREEMENT					
CONTRACTOR NAME					
Contract No.:					
Employee Name:					
GENERAL INFORMATION:					
Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Employee Acknowledgement and Confidentiality Agreement.					
EMPLOYEE ACKNOWLEDGEMENT:					
I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.					
I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.					
I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.					
CONFIDENTIALITY AGREEMENT:					
I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.					
I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.					
I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.					
I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.					
I acknowledge that violation of this agreement may subject me to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.					
SIGNATURE: DATE:/					

POSITION:

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

PRINTED NAME:

# CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

AND GONFIDERTIALITY AGREEMENT					
CONTRACTOR NAME					
Contract No.:					
Non-Employee Name:					
GENERAL INFORMATION:					
Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services County. The County requires your signature on this Contractor Non-Employee Acknowledgement and Confidentiality Agreement.					
NON-EMPLOYEE ACKNOWLEDGEMENT:					
I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.					
I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.					
I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.					
CONFIDENTIALITY AGREEMENT:					
I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health, criminal, and welfare recipient records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.					
I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.					
I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.					
I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.					
I acknowledge that violation of this agreement may subject me to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.					
SIGNATURE:        //					

PRINTED NAME:

POSITION:

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

### **EXHIBIT D**

# COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM CERTIFICATION FORM AND APPLICATION FOR EXCEPTION

The County's solicitation for this Request for Proposals is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program), Los Angeles County Code, Chapter 2.203. All proposes, whether a contractor or subcontractor, must complete this form to either certify compliance or request an exception from the Program requirements. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the proposer is exempted from the Program.

propos	ser is exempted from the	Program.				
Comp	pany Name:		1			
Comp	pany Address:					
City:		State:	Z	Zip Code:		
Telep	ohone Number:					
Solici	itation For	_ Services):				
your c below.	claim); or, complete Par			neck the appropriate box in Part I (attach documentation to support nether you complete Part I or Part II, please sign and date this form		
				*** ***		
m	My business does not meet the definition of "contractor," as defined in the Program, as it has not received an aggregate sum of \$50,000 or more in any 12 month period under one or more County contracts or subcontracts (this exception is not available if the contract itself will exceed \$50,000). I understand that the exception will be lost and I must comply with the Program if my revenues from the County exceed an aggregate sum of \$50,000 in any 12-month period					
m op	My business is a small business as defined in the Program. It 1) has ten or fewer employees; <u>and</u> , 2) has annual gross revenues in the preceding twelve months which, if added to the annual amount of this contract, are \$500,000 or less; <u>and</u> , 3) is not an affiliate or subsidiary of a business dominant in its field of operation, as defined below. I understand that the exception will be lost and I must comply with the Program if the number of employees in my business and my gross annual revenues exceed the above limits.					
		ration" means having more than ten emp which, if added to the annual amount of th		cluding full-time and part-time employees, and annual gross revenues in tawarded, exceed \$500,000.		
				ns a business which is at least 20 percent owned by a business dominant in eir equivalent, of a business dominant in that field of operation.		
□ M	y business is subject to a	a Collective Bargaining Agreement (attac	ch agreeme <b>OR</b>	ent) that expressly provides that it supersedes all provisions of the Program.		
Part II:	: Certification of Comp	liance				
				basis, no less than five days of regular pay for actual jury service for full-time y will have and adhere to such a policy prior to award of the contract.		
l declai	re under penalty of perju	ry under the laws of the State of Californ	ia that the	information stated above is true and correct.		
Print	Name:			Title:		

Date:

Signature:

# No shame. No blame. No names.

Newborns can be safely given up at any Los Angeles County hospital emergency room or fire station.



In Los Angeles County: 1-877-BABY SAFE 1-877-222-9723 www.babysafela.org



State of California Gray Davis, Governor

Health and Human Services Agency Grantland Johnson, Secretary

Department of Social Services Rita Saenz, Director



Los Angeles County Board of Supervisors

Gloria Molina, Supervisor, First District Yvonne Brathwaite Burke, Supervisor, Second District Zev Yaroslavsky, Supervisor, Third District Don Knabe, Supervisor, Fourth District Michael D. Antonovich, Supervisor, Fifth District

This initiative is also supported by First 5 LA and INFO LINE of Los Angeles.

### What is the Safely Surrendered Baby Law?

California's Safely Surrendered Baby Law allows parents to give up their baby confidentially. As long as the baby has not been abused or neglected, parents may give up their newborn without fear of arrest or prosecution.

### How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially and safely give up a baby within three days of birth. The baby must be handed to an employee at a Los Angeles County emergency room or fire station. As long as the child shows no signs of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, workers will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent.

### What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their newborns within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

### Can only a parent bring in the baby?

In most cases, a parent will bring in the baby. The law allows other people to bring in the baby if they have legal custody.

Does the parent have to call before bringing in the baby?

No. A parent can bring in a baby anytime, 24 hours a day, 7 days a week so long as the parent gives the baby to someone who works at the hospital or fire station.

## Does a parent have to tell anything to the people taking the baby?

No. However, hospital personnel will ask the parent to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the child. Although encouraged, filling out the questionnaire is not required.

### What happens to the baby?

The baby will be examined and given medical treatment, if needed. Then the baby will be placed in a pre-adoptive home.

### What happens to the parent?

Once the parent(s) has safely turned over the baby, they are free to go.

### Why is California doing this?

The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned by their parents and potentially being hurt or killed. You may have heard tragic stories of babies left in dumpsters or public bathrooms. The parents who committed these acts may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had nowhere to turn for help, they abandoned their infants. Abandoning a baby puts the child in extreme danger. It is also illegal. Too often, it results in the baby's death. Because of the Safely Surrendered Baby Law, this tragedy doesn't ever have to happen in California again.

### A baby's story

At 8:30 a.m. on Thursday, July 25, 2002, a healthy newborn baby was brought to St. Bernardine Medical Center in San Bernardino under the provisions of the California Safely Surrendered Baby Law. As the law states, the baby's mother did not have to identify herself. When the baby was brought to the emergency room, he was examined by a pediatrician, who determined that the baby was healthy and doing fine. He was placed with a loving family while the adoption process was started.

Every baby deserves a chance for a healthy life. If someone you know is considering abandoning a newborn, let her know there are other options.

It is best that women seek help to receive proper medical care and counseling while they are pregnant. But at the same time, we want to assure parents who choose not to keep their baby that they will not go to jail if they deliver their babies to safe hands in any Los Angeles County hospital ER or fire station.

# Sin pena. Sin culpa. Sin peligro.

Los recién nacidos pueden ser entregados en forma segura en la sala de emergencia de cualquier hospital o en un cuartel de bomberos del Condado de Los Angeles.



En el Condado de Los Angeles: 1-877-BABY SAFE 1-877-222-9723

www.babysafela.org



Estado de California Gray Davis, Gobernador

Agencia de Salud y Servicios Humanos (Health and Human Services Agency) Grantland Johnson, Secretario

Departamento de Servicios Sociales (Department of Social Services) Rita Saenz, Directora



Consejo de Supervisores del Condado de Los Angeles

Gloria Molina, Supervisora, Primer Distrito
Wonne Brathwaite Burke, Supervisora, Segundo Distrito
Zev Yaroslavsky, Supervisor, Tercer Distrito
Don Knabe, Supervisor, Cuarto Distrito
Michael D. Antonovich, Supervisor, Quinto Distrito

Esta Iniciativa tambien esta apollada por First 5 LA y INFO LINE de Los Angeles.

¿Qué es la Ley de Entrega de Bebés Sin Peligro?

La Ley de Entrega de Bebés Sin Peligro de California permite
a los padres entregar a su recién nacido confidencialmente.

Siempre que el bebé no haya sufrido abuso ni negligencia,
padres pueden entregar a su recién nacido sin temor a ser
arrestados o procesados.

### ¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura, dentro de los tres días del nacimiento. El bebé debe ser entregado a un empleado de una sala de emergencias o de un cuartel de bomberos del Condado de Los Angeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El bebé llevará un brazalete y el padre/madre recibirá un brazalete igual.

### ¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden empezar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Angeles, al 1-800-540-4000.

¿Sólo los padres podrán llevar al recién nacido? En la mayoría de los casos, los padres son los que llevan al bebé. La ley permite que otras personas lleven al bebé si tienen la custodia legal del menor.

¿Los padres deben llamar antes de llevar al bebé? No. El padre/madre puede llevar a su bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, mientras que entregue a su bebé a un empleado del hospital o de un cuartel de bomberos.

### ¿Es necesario que el padre/madre diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital le pedirá que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para los cuidados que recibirá el bebé. Es recomendado llenar este cuestionario, pero no es obligatorio hacerlo.

### ¿Qué ocurrirá con el bebé?

El bebé será examinado y, de ser necesario, recibirá tratamiento médico. Luego el bebé se entregará a un hogar preadoptivo.

¿Qué pasará con el padre/madre? Una vez que los padres hayan entregado a su bebé en forma segura, serán libres de irse.

### ¿Por qué California hace esto?

La finalidad de la Ley de Entrega de Bebés Sin Peligro es proteger a los bebés del abandono por parte de sus padres y de la posibilidad de que mueran o sufran daños. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en basureros o en baños públicos. Es posible que los padres que cometieron estos actos hayan estado atravesando dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus recién nacidos porque tenían miedo y no tenían adonde recurrir para obtener ayuda. El abandono de un recién nacido lo pone en una situación de peligro extremo. Además es ilegal. Muy a menudo el abandono provoca la muerte del bebé. Ahora, gracias a la Ley de Entrega de Bebés Sin Peligro, esta tragedia ya no debe suceder nunca más en California.

### Historia de un bebé

A las 8:30 a.m. del jueves 25 de julio de 2002, se entregó un bebé recién nacido saludable en el St. Bernardine Medical Center en San Bernardino, en virtud de las disposiciones de la Ley de Entrega de Bebés Sin Peligro. Como lo establece la ley, la madre del bebé no se tuvo que identificar. Cuando el bebé llegó a la sala de emergencias, un pediatra lo revisó y determinó que el bebé estaba saludable y no tenía problemas. El bebé fue ubicado con una buena familia, mientras se iniciaban los trámites de adopción.

Cada recién nacido merece una oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele qué otras opciones tiene.

Es mejor que las mujeres busquen ayuda para recibir atención médica y asesoramiento adecuado durante el embarazo. Pero al mismo tiempo, queremos asegurarles a los padres que optan por no quedarse con su bebé que no irán a la cárcel si dejan a sus bebés en buenas manos en cualquier sala de emergencia de un hospital o en un cuartel de bomberos del Condado de Los Angeles.

### **Exhibit F**

### **CHARITABLE CONTRIBUTIONS CERTIFICATION**

Company Name					_
Address					_
Internal Revenue Service Employer Identification No	umber				_
California Registry of Charitable Trusts ACT@ numb	er (if applicable)				-
The Nonprofit Integrity Act (SB 1262, Chapter 919) Supervision of Trustees and Fundraisers for Charita receiving and raising charitable contributions.	-				nose
С	ERTIFICATION	YE	ES	N	0
Proposer or Contractor has examined its activities at that it does not now receive or raise charitable contractivities and under California's Supervision of Trustee Fundraisers for Charitable Purposes Act. If Propose in activities subjecting it to those laws during the term County contract, it will timely comply with them and County a copy of its initial registration with the California Attorney General's Registry of Charitable Trusts where the contract of t	ributions es and er engages m of a provide ornia State	(	)	(	)
OR					
Proposer or Contractor is registered with the Califor Charitable Trusts under the CT number listed above compliance with its registration and reporting require California law. Attached is a copy of its most recent Registry of Charitable Trusts as required by Title 11 Code of Regulations, sections 300-301 and Govern Sections 12585-12586.	e and is in ements under filing with the California	(	)	(	)
Signature	Date				
Name and Title (please type or print)					_

Name and Title (please type or print) Effective 09/06/05